

**State of Hawaii
Homeless Point-in-Time Count
January, 22 2017**



Bridging the Gap and Partners in Care

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Acknowledgements

A sincere thank you to the agencies and individuals who contributed time, expertise, and other resources to conduct the 2017 Point-in-Time (PIT) Count.

- ❖ ALEA Bridge
- ❖ Aloha United Way
- ❖ Alternative Structures International
- ❖ C. Peraro Consulting, LLC
- ❖ Catholic Charities Hawaii
- ❖ CHOW Project
- ❖ Department of Veterans Affairs (VA)
- ❖ Department of Housing and Urban Development (HUD)
- ❖ eWorld Enterprise Solutions
- ❖ Family Promise Hawaii
- ❖ Hale Kipa
- ❖ Honolulu Community Action Program
- ❖ Hawaii Community Foundation
- ❖ Hawaii DHS, Homeless Programs Office
- ❖ Hawaii Interagency Council on Homelessness
- ❖ Hawaii Job Corps
- ❖ Hawaiian Community Assets
- ❖ Helping Hands Hawaii
- ❖ Holomua Na Ohana
- ❖ Hoomau Ke Ola
- ❖ HOPE Inc.
- ❖ Housing Solutions Inc.
- ❖ Hybrid International, LLC
- ❖ The Institute for Human Services (IHS)
- ❖ Kalihi Palama Health Center
- ❖ Kealahou West Oahu
- ❖ Mental Health Kokua
- ❖ The Office of Hawaiian Affairs
- ❖ Pacific Disaster Center
- ❖ Pacific Islander Ministry
- ❖ Project Date
- ❖ River of Life
- ❖ Salvation Army
- ❖ Steadfast Housing Development Corporation
- ❖ University of Hawaii
- ❖ USVETS, Inc.
- ❖ Waianae Coast Comprehensive Health Center
- ❖ Waikiki Health Center
- ❖ Waimanalo Health Center
- ❖ Windward Homeless Coalition
- ❖ Women in Need

The state of Hawaii Department of Human Services Homeless Programs Office (HPO) and Bridging the Gap (BTG), the Continuum of Care (CoC) for the neighbor islands of Kauai, Hawaii, and Maui, also thank the following partners for their participation and assistance during the 2016 PIT:

Hawaii County Agencies:

- ❖ Catholic Charities Hawaii
- ❖ Child and Family Services
- ❖ County of Hawaii - Prosecutor's Office
- ❖ Dorian Carter, Community Member (Pahoa)
- ❖ Hastings and Pleadwell
- ❖ Hawaii Island Aids Foundation (HIAF)
- ❖ Hawaii Island Home for Recovery
- ❖ Hope Services Hawaii, Inc
- ❖ Main Street Pahoa
- ❖ Property Professionals
- ❖ Students of Hawaii Community College
- ❖ Students of the University of Hawaii at Hilo
- ❖ West Hawaii Community Health Center

Maui County Agencies:

- ❖ Catholic Charities Hawaii
- ❖ County of Maui
- ❖ Family Life Center
- ❖ Feed My Sheep
- ❖ Hale Kau Kau
- ❖ Ka Hale A Ke Ola
- ❖ Maui Economic Opportunity
- ❖ Mental Health Kokua
- ❖ Salvation Army
- ❖ Steadfast Housing Development Corp.

Kauai County Agencies:

- ❖ Catholic Charities Hawaii
- ❖ Kauai County Housing Agency
- ❖ Kauai Economic Opportunity, Incorporated
- ❖ Leyla Ramazan
- ❖ Mental Health Kokua
- ❖ Steadfast Housing Development Corp.
- ❖ Veterans Administration
- ❖ Women In Need
- ❖ YWCA

Executive Summary

Results from the 2017 Hawaii Statewide Homeless Point-In-Time Count conducted on January 22, 2017 revealed a 9 percent overall decrease in homelessness from 7,921 persons in 2016 to 7,220 persons in 2017. The statewide decrease was led by large overall decreases on Hawaii (32%), Maui (22%), and Kauai (7%). Oahu registered a very small (0.4%) overall increase.

The 2017 PIT overall decrease was the result of a 12 percent decrease in unsheltered homelessness to 3,800 persons compared to 4,308 in 2016. Unsheltered homelessness declined on all three rural counties led by Hawaii (40%), Maui (24%), and Kauai (15%). However, the number of homeless persons found to be unsheltered on Oahu increased by 7 percent or 151 persons.

The count of homeless persons living in emergency or transitional shelters decreased four percent from 3,613 to 3,420 persons with reductions on Oahu (5%) and Maui (18%), yet increased on Hawaii (<1%) and Kauai (26%).

A review of the type of households experiencing homelessness found that 4,535 single individuals represented % of the total one-day homelessness. Single individuals are defined by HUD as households (single or multiple adults) without the presence of dependent children under the age of 18.

A total of 2,685 individuals were counted as family members living in 666 households. This represents a 19 percent decrease in the total number of homeless family individuals compared to 2016. Within those families, a total of 299 children were found living unsheltered. Sheltered families totaled 539 households with 2,162 persons including 1,250 children (354 in emergency shelters and 896 in transitional housing); down compared to 2016.

A review of the Veteran homeless subpopulation indicates that the Statewide total number of sheltered and unsheltered homeless veterans decreased 8 percent to 615 veterans compared to the Statewide 2016 total of 670 veterans. While Oahu registered a 9 percent increase in homeless veterans from 413 to 449, the Neighbor Islands recorded a 35 percent decrease from 257 to 166. A total of 378 unsheltered veterans were encountered in the 2017 count, a 7 percent overall decrease compared to the 406 counted in 2016. 117 unsheltered chronically homeless veterans were tallied on Oahu and 69 on the Neighbor Islands for a statewide total of 186 chronic non-family vets, just over half of the total unsheltered homeless veterans without children.

A decline in the chronic homeless population was seen in the 2017 data which recorded 1,588 individuals and 212 persons in families for a Statewide total of 1,800 persons in chronically homeless households. This represents an 8 percent decrease from the 1,659 found in 2016. The overall decrease represented a 4 percent decrease in single chronic homeless individuals, and a 27 percent decrease in family individuals.

The report also tabulated data on two additional subpopulations of increasing significance – unaccompanied youth and parenting youth. Youth are defined as individuals 24 years or younger. The Statewide total reported 319 unaccompanied youth with 263 (82%) living unsheltered. 24 persons under the age of 18 were found living unsheltered without any accompanying adults. Oahu noted a total of 210 unaccompanied youth including 160 unsheltered and 50 in emergency or transitional shelters. The three Neighbor Island counties tallied 109 youth including 103 unsheltered and 6 sheltered. The 2017 total youth count is nearly identical to the 309 found in 2016. The total number of unaccompanied youth under the age of

18 remained low at 26 (24 on Oahu; 2 on Neighbor Islands), and was identically reported in the 2016 count.

Parenting youth is defined as a household containing persons 24 or younger with one or more dependent children and without any accompanying adults 25 or older. The Statewide total of parenting youth represented 42 households totaling 139 persons including 68 children. Over the one-year span parenting youth households decreased 20% from 35 to 28 on Oahu, while the Neighbor Islands decreased 33% from 21 to 14 households.

General Overview of the PIT Methodology

HUD's annual grant application for CoC homeless assistance funding requires the State of Hawaii to produce an unduplicated count of sheltered and unsheltered homeless on a one-day point in time during the last ten days of January.

The primary objective during 2017 was to obtain a reliable estimate of sheltered and unsheltered homeless individuals and families throughout Hawaii. The count assists in 1) assessing current levels of homelessness for various household types, 2) estimating the number of chronically homeless individuals and families, and 3) evaluating the extent of homelessness for veterans and youth. PIT data collection is an integral part of local and national planning and acts in support of policy and resource allocation

Hawaii's HMIS was utilized to extract the sheltered data needed for the reporting and as the repository for surveys collected during the unsheltered canvassing. The HMIS is a centralized database used to record services rendered to homeless individuals throughout the state of Hawaii. All service providers who receive federal, state, or county funding are required to participate in the HMIS. Some privately funded agencies voluntarily use the HMIS due to its reporting capacity.

To help ensure that client data was reliable, organizers contacted emergency and transitional shelter providers leading up to the count and asked them to confirm that all clients sleeping in their facilities on the night of the count had active HMIS intake records. Shelters not participating in the HMIS, such as domestic violence programs, were contacted individually and asked to provide the number of homeless individuals and families residing in their programs on the night of the count, in addition to providing specific subpopulation data.

For the unsheltered count, the state received HUD's permission to conduct a five-day physical count between Monday, January 23, 2017 and Friday, January 27, 2017. Field staff and volunteers asked all encountered unsheltered homeless individuals, "Where did you sleep this past Sunday, January 22nd?" in addition to other required survey questions.

The unsheltered survey is based on HUD-defined criteria and provider feedback. All surveys were entered into the PIT module of the HMIS, cleaned, unduplicated, and analyzed to obtain the data included in this report. A link to the 2017 unsheltered surveys is provided in appendix three. The following unsheltered surveys were not included in the final count:

- Clients who reported living in a sheltered situation on the night of 1/22/17
- Clients with duplicate surveys or records already counted in the sheltered component

Stakeholders, regional leaders, homeless service providers, and volunteers attended several planning meetings prior to January 22, 2017. The purpose of these meetings was to convey the count's methodology to all parties involved, to provide explicit instructions detailing objectives, and to obtain feedback on the surveys used during the unsheltered count.

Multiple trainings preceded the 2017 count. Trainees received an overview of the count and its methodology, safety tips, data quality topics, and key points to consider during the surveying based on previous years' results. Regional leaders provided ad hoc field training before and during the count to ensure that volunteers understood how to administer the survey. All documents provided before and during the trainings are provided in the appendices and are also up on the HawaiiHMIS.org website: <http://www.hawaiihmis.org/news/2017-pit-count/>.

PIT Teams

Field staff were composed of workers from service agencies that regularly perform outreach to the unsheltered homeless. Survey teams were assigned to familiar regions to ensure that many of the high-density areas frequented by unsheltered homeless were surveyed. Skilled outreach staff accustomed to specific areas and clients are more likely to obtain accurate information. Service-based locations, such as food pantries, were covered extensively during the count to reach additional unsheltered homeless.

Count Implementation Overview and Recommendations

The 2017 Point-In-Time Count represents the best available data to estimate one-day homeless prevalence for the State of Hawaii. The estimate adheres to the Federal definition of homelessness which includes individuals and families living in emergency homeless shelters, transitional homeless facilities, Safe Haven programs, and people identified as sleeping and living in an unsheltered location or place not meant for human habitation on the night of the count. The count is neither a measure of housing stability among people residing in housing nor a measure of the conditions of such housing and the general housing environment.

While the Point-In-Time count effort has been implemented by the two Hawaii Continuums in a similar manner over the past several years, the count continues to be impacted by varying degrees of implementation from year to year. Conclusions based on the report data generally need to be expressed together with the appropriate caveats impacting their validity. Below is a listing of the operational concerns associated with the general count implementation and the three major types of PIT data: 1) Sheltered data counts, 2) Unsheltered data counts, and 3) Demographic information (comprising both unsheltered or sheltered).

Count Implementation

Potential weaknesses in the count implementation include the following:

- 1) Even with multiple regional trainings taking place prior to the unsheltered count, volunteers perform the count with a varying degree of understanding and competency in the count tasks, including the completion of survey responses.
- 2) The degree to which surveys completed during the unsheltered canvassing are reviewed prior to entry into the HMIS PIT module is unclear. Many surveys continue to be entered with unknown or missing information.
- 3) Large numbers of staff and volunteers without adequate training continuing to enter survey data. As resources allow, data entry should be limited to smaller numbers of skilled personnel.
- 4) Improved planning and operations are needed to conduct an accurate count for unaccompanied homeless youth and parenting youth. These subpopulations typically look and act differently from most other homeless persons and require a different method of surveying and planning. On Oahu, special effort was made to partner with youth community stakeholders to locate “Hot Spots” for unaccompanied youth in the months leading up to the count.

Sheltered Data

The source of the data reported in the sheltered homeless counts is from the HMIS. Data are extracted for each program for the Point-in-Time count date (January 22, 2017). Sources of errors from the sheltered data include the following:

- 1) Discrepancies in the HMIS data compared to the actual census can be due to delays in HMIS data entry, failure to include all household persons including children in the HMIS household group, and general input errors in HMIS data entry. Sheltered lists could exclude persons who are residing at a shelter on the PIT count date noted above.
- 2) Although HMIS data quality continues to improve, missing and unknown client data continue to impact the accuracy of the reporting.

Unsheltered Data

The difficulties of completing an accurate unsheltered homeless count are well-documented. The following outline procedures that can help to improve the results.

- 1) Although more difficult, carry-out the canvassing efforts during the nighttime or early morning hours when it is believed that most sheltered homeless persons would no longer be staying outside in typical unsheltered locations. Counting persons through drop-in centers and events, although perhaps necessary to cover larger geographic areas, is not ideal since it limits the canvassers ability to collect or visually corroborate any evidence of residing unsheltered. However, it is important to note the trade-off between an accurate count and maintaining safety while canvassing, especially in rural areas. Future counts will expand surveying hours, if needed and can be done safely.
- 2) As much as possible, use skilled outreach workers or other experienced homeless service staff who are familiar with the consumers and area being canvassed and who can determine through unscripted questioning whether the person is currently homeless. When a sufficient number of experienced homeless staff is not available, carry out standardized training for volunteers who wish to participate.
- 3) Ensure that full name collection is maximized using experienced service staff. Full name data collection improved considerably in 2017. The omission of names or the provision of false names is a major threat to the validity of the data. Training and procedures should be implemented to reduce this number to as close as zero as possible.
- 4) Although there was great improvement this year, a major difficulty is the ability to carry out an accurate count in rural areas due to the remoteness and movement of rural homeless encampments. Executing an accurate count in these areas requires extensive planning with skilled outreach teams, community stakeholders, and local legislators.
- 5) Further explore the complications of survey data elements. Household and unaccompanied youth, specifically, need to be clearly defined for all possible cases and consistently applied in future counts.
- 6) Many unsheltered homeless persons refuse to take the PIT survey and do not have provide enough information to act as a valid survey. Further processes and training should be implemented to increase the percentage of successful surveys.

7) Individuals of multiple races make up a large amount of the Hawaiian homeless population. Based on community feedback, Partners In Care (PIC) took steps on Oahu to capture the different races for those surveyed in the unsheltered count. With special emphasis on our Native Hawaiian population, PIC will be providing a more specific breakout of the Oahu population at a later point in the year.

Methods to minimize the number of persons who are unsheltered but missed during the physical enumeration include the following:

1) Since the Hawaii HMIS maintains a very large unsheltered database, the database needs to be clean and updated in advance of the PIT count to ensure that those remaining active have a very high likelihood of remaining unsheltered and homeless. As recommended in prior years, the PIT count objective should be to locate and corroborate the homeless situation of these currently active clients during the count.

2) Allocate resources to sufficiently cover each area and review the canvassing results afterwards. Corroborate with key personnel during the PIT week to ensure that the expected results were achieved.

3) In large rural areas, plan ahead and locate the various homeless encampments in the weeks prior to the count. Collaborate with community stakeholders to ensure that all are covered in a safe manner.

4) While those that refused to be surveyed may not be physically missed, their data will not be available for the full PIT report unless proper steps are taken. For those that refuse to be surveyed, institute a common procedure for surveyors that initially make contact and skilled outreach personnel that will be following up.

Demographic Data

Client self-report data on medical information (substance abuse, mental illness, etc), lifestyle information (housing type, length of homelessness), and Veteran status is typically impacted by several types of errors:

1) Errors related to the inability for persons to accurately recall detailed historical information such as housing location over a long period of time.

2) Errors related to the inability of the person to fully understand the concept in question. Examples include questions related to mental illness status where the person may not fully understand what symptoms (e.g. feeling down, acute anxiety, chronic fatigue) may be evidence of having mental illness.

3) Errors related to purposeful false response due to socially unacceptable behaviors, illegality of behaviors, or notion of receiving extra benefits (e.g. involvement in the Armed Forces).

The table below gives a general assessment of the validity of responses collected during an outdoor canvassing attempt. A three-tier system (high, medium, and low) is utilized.

Age	High	Mental Illness	Medium
Race	High	Substance Abuse	Low
Ethnicity	High	HIV/AIDS	Low
Race	High	Disability	Medium
Homeless Status	High	Length of Homelessness	Medium
Number of Times Homeless	Low	Area of Location	High
Sleeping Location	High	Current Armed Forces	Medium
Veterans Status	Medium		

The suspected inaccuracy of key variables such as Disability and Length of Homelessness further impacts the validity of important measures such as chronic homelessness which depend on responses to these questions. The chronic homeless measure itself must also be interpreted with the understanding that it has low validity due to methodological problems of its component factors.

Statewide Summary

The following sections provide summary statistics for each of the four counties providing data for the 2017 PIT. Table 1 summarizes the sheltered, unsheltered, and statewide totals over the last five years. Each of the annual counts have been implemented with the same general methodology. Table 2 summarizes the total number of homeless individuals statewide for 2017.

Table 1: Statewide PIT Summary 2013-2017

	Sheltered		Unsheltered		State Total
	#	%	#	%	#
2017	3,420	47%	3,800	53%	7,220
2016	3,613	46%	4,308	54%	7,921
2015	3,777	50%	3,843	50%	7,620
2014	3,813	55%	3,105	45%	6,918
2013	3,745	59%	2,590	41%	6,335

Table 2: 2017 Statewide Households Summary

	Sheltered		Unsheltered		State Total
	#	%	#	%	#
Singles	1,258	28%	3,277	72%	4,535
Family Individuals	2,162	81%	523	19%	2,685
All Individuals	3,420	47%	3,800	53%	7,220
Family Households	539	81%	127	19%	666

Figures 1 and 2 present the sheltered household composition data for Oahu and the Neighbor Islands respectively. Shelter regions are identical to the unsheltered.

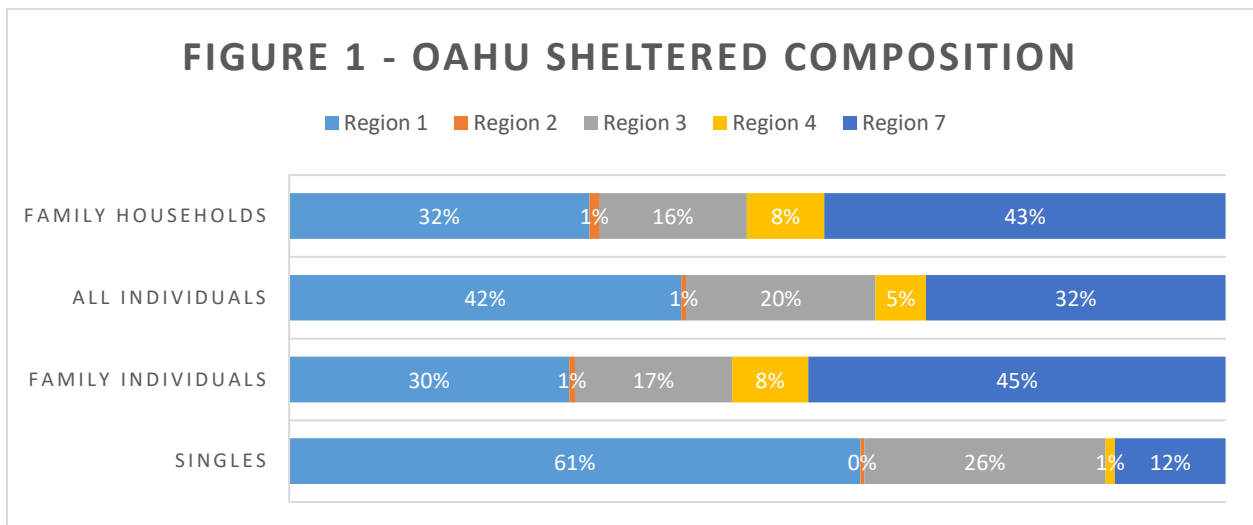


FIGURE 2 - NEIGHBOR ISLAND SHELTERED COMPOSITION

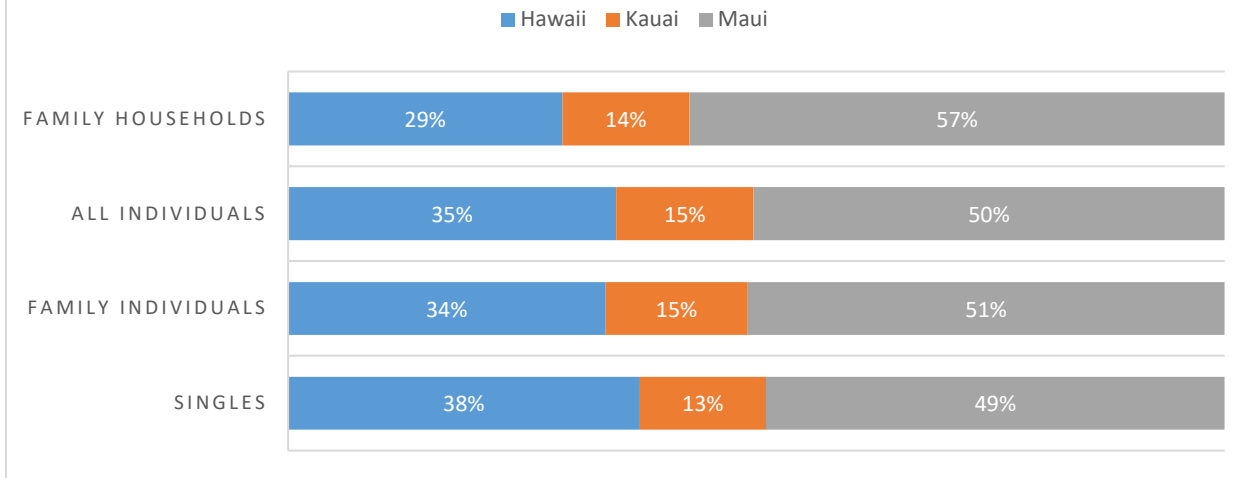
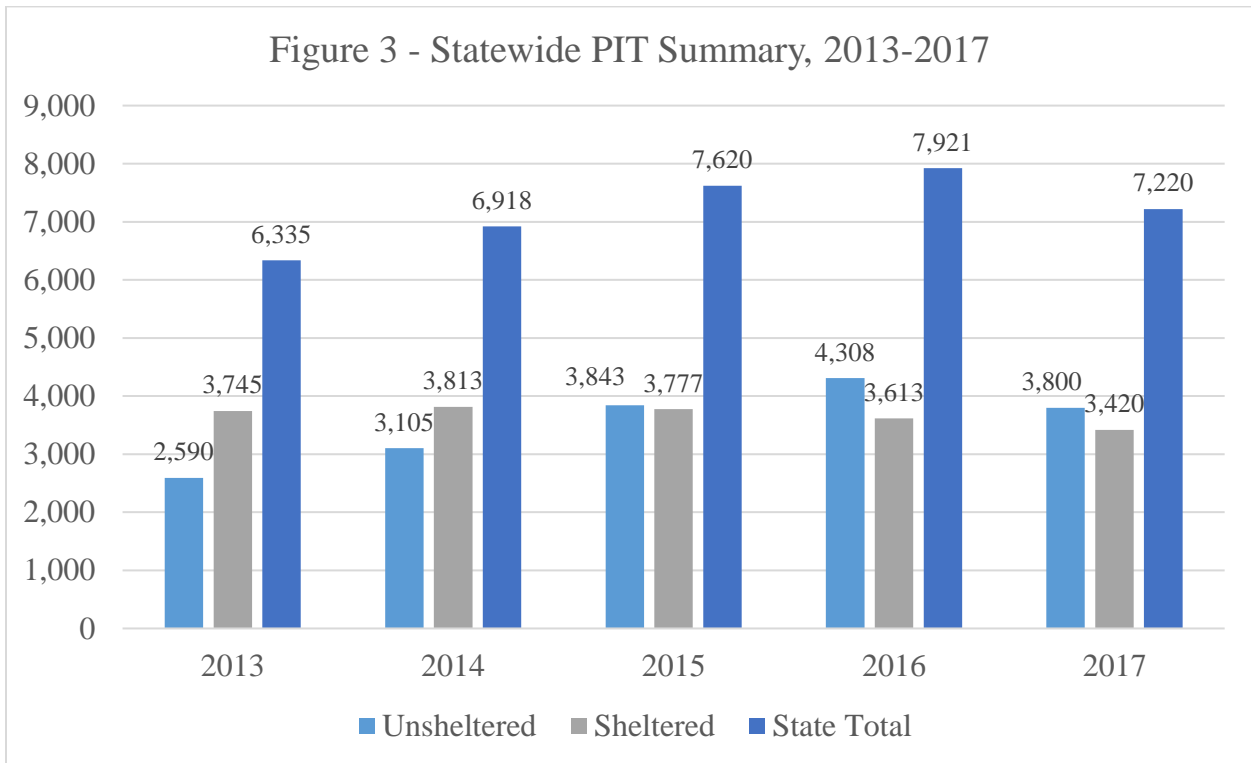


Figure 3 presents the information from Table 1 graphically.



Oahu Summary

Table 3: Oahu Summary 2013-2017

	Sheltered		Unsheltered		Oahu Total
	#	%	#	%	#
2017	2,635	53%	2,324	47%	4,959
2016	2,767	56%	2,173	44%	4,940
2015	2,964	60%	1,939	40%	4,903
2014	3,079	65%	1,633	35%	4,712
2013	3,091	68%	1,465	32%	4,556

Figure 4 shows the five-year trend in sheltered, unsheltered, and total homelessness on Oahu. The last three years have remained relatively flat with regard to the change in total homelessness. More significant changes can be seen in the sheltered and unsheltered components. The unsheltered component increased 7% compared to 2016 and has continued to rise in each of the last five years. The sheltered component decreased 5% relative to 2016, and has declined in each of the last five years.

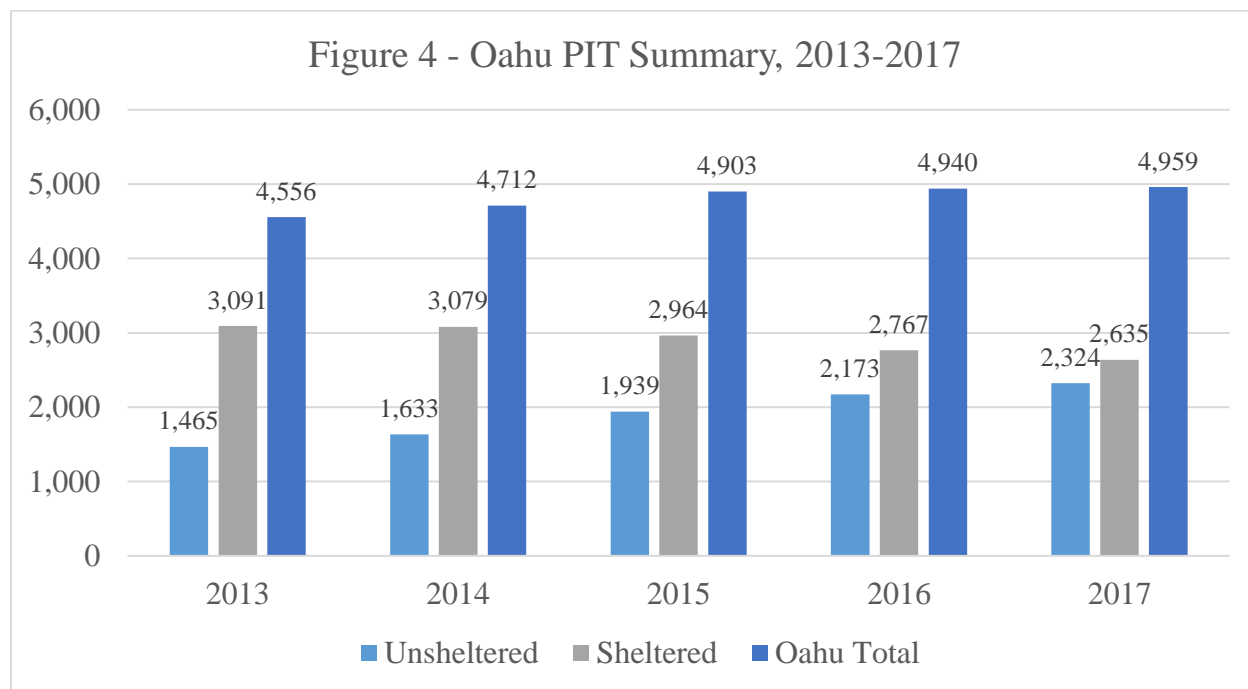


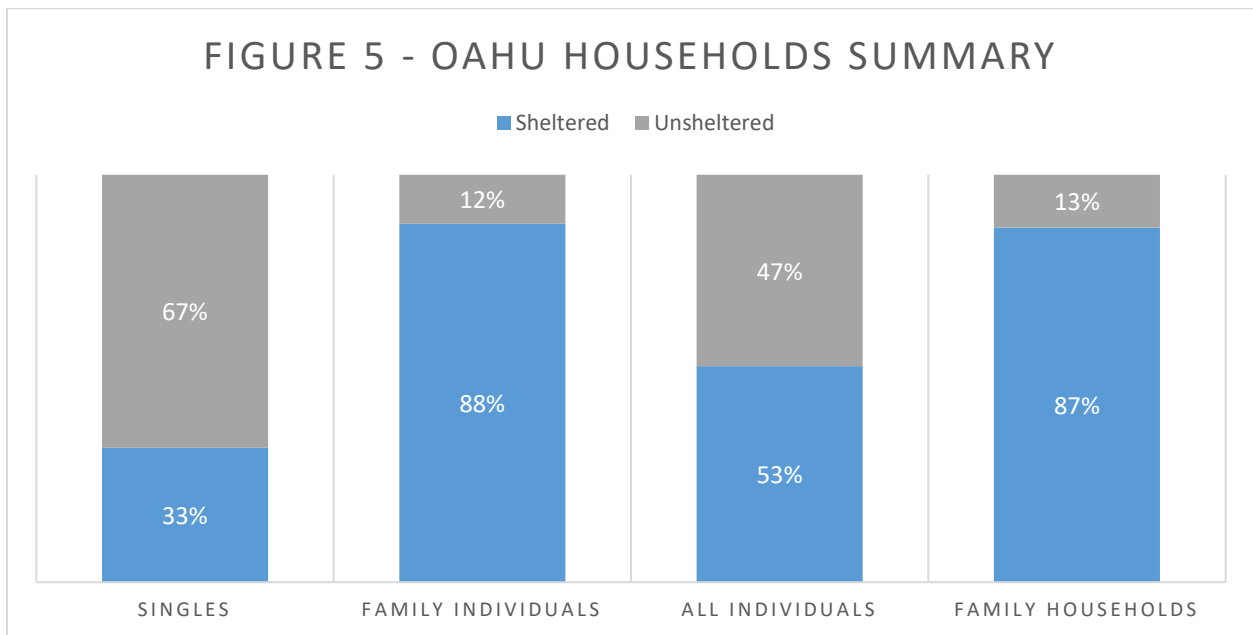
Table 4 shows that 53% of all homeless individuals and 87% of homeless families were sheltered. Of the 399 sheltered families, 284 (71%) resided in transitional housing facilities, while 115 (29%) resided in emergency shelters. Among the 2,324 unsheltered homeless, 2,099 (90%) were single individuals, four percentage points higher than in 2016. In 2017, 63% of all homeless were singles, while 37% were family individuals. 88% of all homeless family individuals were sheltered in either emergency or transitional facilities, which increased two percent over 2016.

Family individuals have been consistently defined as members of family households with at least one parent or guardian and one child under the age of 18. Singles are persons in all other household configurations.

Table 4: 2017 Oahu Households Summary

	Sheltered		Unsheltered		Oahu Total
	#	%	#	%	#
Singles	1,013	33%	2,099	67%	3,112
Family Individuals	1,622	88%	225	12%	1,847
All Individuals	2,635	53%	2,324	47%	4,959
Family Households	399	87%	59	13%	458

Figure 5 represents Table 4 graphically.



Tables 5 through 7 summarize the count results over the last five years. The singles total continues to rise, while the number of family individuals decreased markedly compared to 2016 and has continued to decline each of the last five years.

Table 5: Summary of Oahu Singles, 2013-2017

	Sheltered		Unsheltered		Oahu Total
	#	%	#	%	#
2017	1,013	33%	2,099	67%	3,112
2016	923	33%	1,874	67%	2,797
2015	909	35%	1,654	65%	2,563
2014	911	39%	1,445	61%	2,356
2013	901	41%	1,295	59%	2,196

Table 6: Summary of Oahu Family Individuals, 2013-2017

	Sheltered		Unsheltered		Oahu Total
	#	%	#	%	#
2017	1,622	88%	225	12%	1,847
2016	1,844	86%	299	14%	2,143
2015	2,055	88%	285	12%	2,340
2014	2,168	92%	188	8%	2,356
2013	2,190	93%	170	7%	2,360

Table 7: Summary of Oahu Family Households, 2013-2017

	Sheltered		Unsheltered		Oahu Total
	#	%	#	%	#
2017	399	87%	59	13%	458
2016	436	85%	77	15%	513
2015	485	87%	71	13%	556
2014	526	91%	52	9%	578
2013	525	92%	43	8%	568

Hawaii County Summary

Table 8: Hawaii Island Summary 2013-2017

	Sheltered		Unsheltered		Hawaii Total
	#	%	#	%	#
2017	275	29%	678	71%	953
2016	271	19%	1,123	81%	1,394
2015	220	18%	1,021	82%	1,241
2014	211	24%	658	76%	869
2013	160	29%	397	71%	557

Table 8 displays the five-year trend in sheltered, unsheltered, and total homelessness in Hawaii county. Figure 6 shows the Hawaii county data graphically. The figure shows a relatively constant sheltered total over 2016, with a dramatic drop in the total unsheltered enumerated as compared to last year.

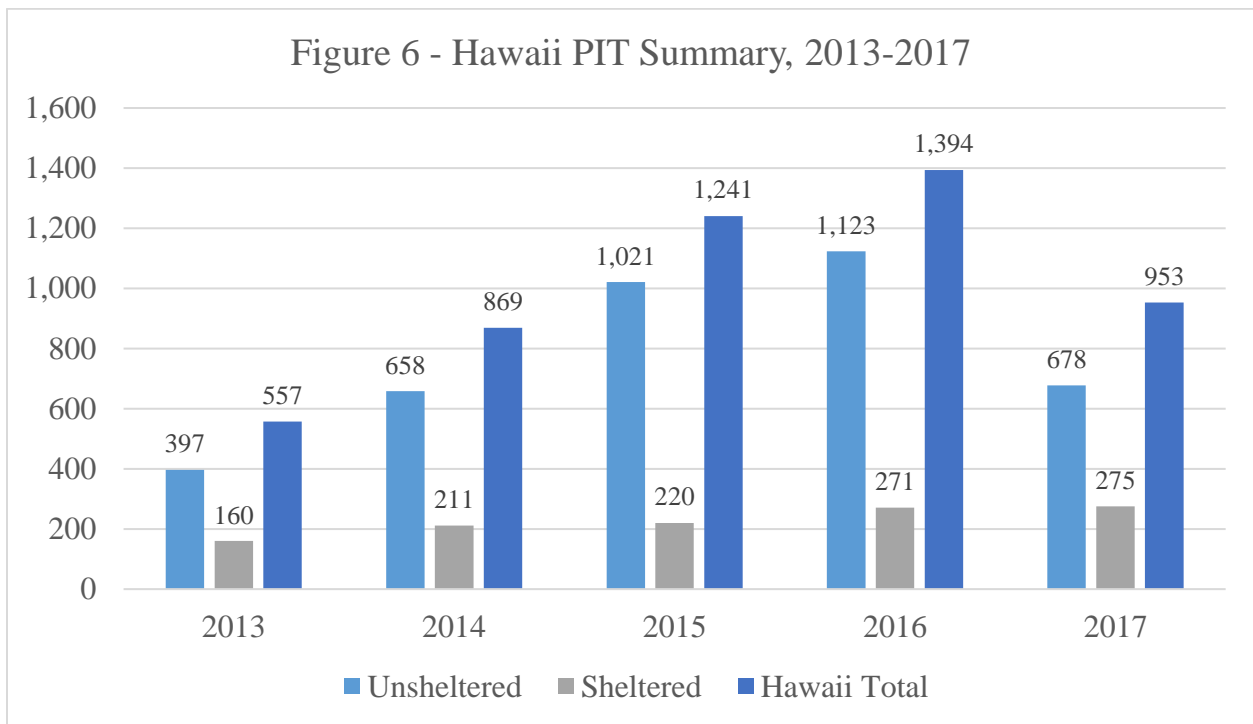
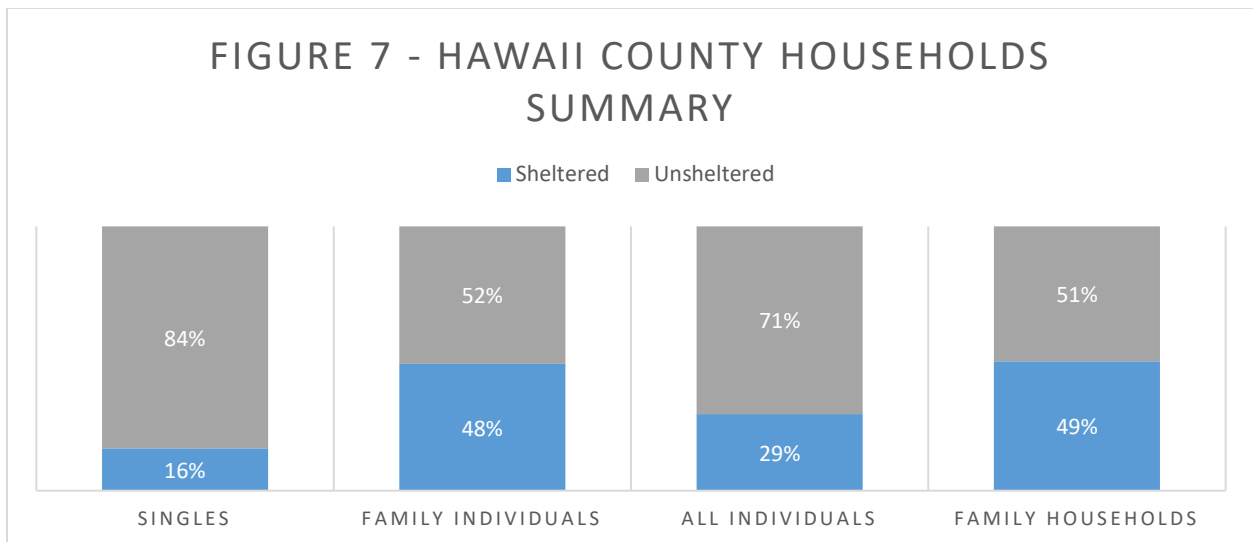


Table 9 presents various characteristics of the total homeless enumeration on Hawaii county.

Table 9: 2017 Hawaii Households Summary

	Sheltered		Unsheltered		Hawaii Total
	#	%	#	%	#
Singles	92	16%	482	84%	574
Family Individuals	183	48%	196	52%	379
All Individuals	275	29%	678	71%	953
Family Households	41	49%	42	51%	83

Figure 7 presents the information from Table 9 graphically.



Tables 10 through 12 summarize the Hawaii county results over the last five years.

Table 10: Summary of Hawaii Island Singles, 2013-2017

	Sheltered		Unsheltered		Hawaii Total
	#	%	#	%	#
2017	92	16%	482	84%	574
2016	90	12%	663	88%	753
2015	94	12%	676	88%	770
2014	89	17%	438	83%	527
2013	66	17%	318	83%	384

Table 11: Summary of Hawaii Island Family Individuals, 2013-2017

	Sheltered		Unsheltered		Hawaii Total
	#	%	#	%	#
2017	183	48%	196	52%	379
2016	181	28%	460	72%	641
2015	126	27%	345	73%	471
2014	122	36%	220	64%	342
2013	94	54%	79	46%	173

Table 12: Summary of Hawaii Island Family Households, 2013-2017

	Sheltered		Unsheltered		Hawaii Total
	#	%	#	%	#
2017	41	49%	42	51%	83
2016	49	32%	104	68%	153
2015	33	30%	77	70%	110
2014	35	44%	45	56%	80
2013	27	63%	16	37%	43

Maui County Summary

Table 13: Maui County Summary 2013-2017

	Sheltered		Unsheltered		Maui Total
	#	%	#	%	#
2017	395	44%	501	56%	896
2016	484	42%	661	58%	1,145
2015	505	44%	632	56%	1,137
2014	445	46%	514	54%	959
2013	421	48%	455	52%	876

Table 13 and Figure 8 show the five-year trend in sheltered, unsheltered, and total homelessness on Maui. There was a large decline in total homelessness as compared to 2016, with large declines in both the sheltered and unsheltered components.

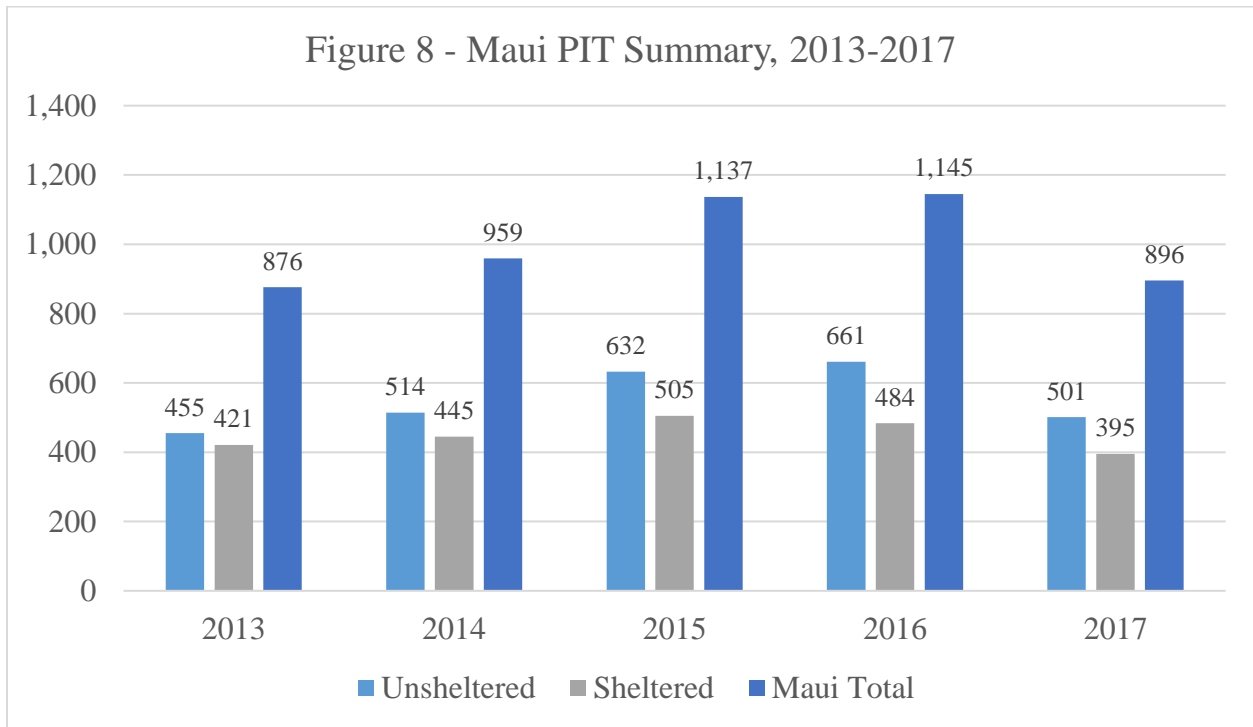
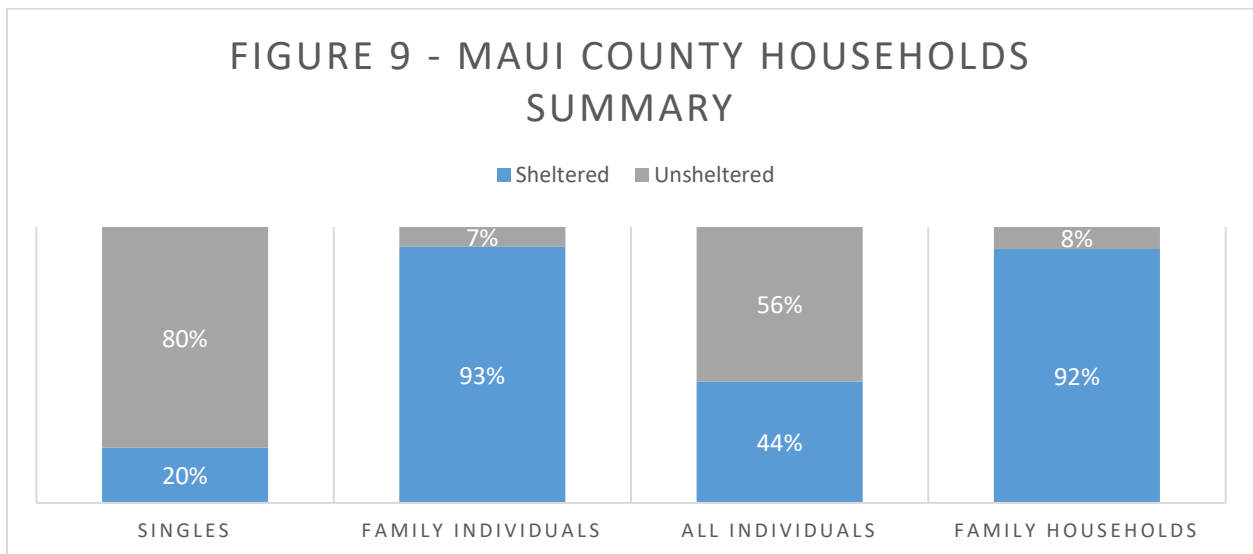


Table 14 presents various characteristics of the total homeless enumeration on Maui county.

Table 14: 2017 Maui County Households Summary

	Sheltered		Unsheltered		Maui Total
	#	%	#	%	#
Singles	120	20%	480	80%	600
Family Individuals	275	93%	21	7%	296
All Individuals	395	44%	501	56%	896
Family Households	80	92%	7	8%	87

Figure 9 illustrates the data in Table 14.



Tables 15 through 17 summarize the Maui county results over the last five years.

Table 15: Summary of Maui County Singles, 2013-2017

	Sheltered		Unsheltered		Maui Total
	#	%	#	%	#
2017	120	20%	480	80%	600
2016	242	32%	525	68%	767
2015	212	29%	530	71%	742
2014	144	24%	463	76%	607
2013	150	27%	405	73%	555

Table 16: Summary of Maui County Family Individuals, 2013-2017

	Sheltered		Unsheltered		Maui Total
	#	%	#	%	#
2017	275	93%	21	7%	296
2016	242	64%	136	36%	378
2015	293	74%	102	26%	395
2014	301	86%	51	14%	352
2013	271	84%	50	16%	321

Table 17: Summary of Maui County Family Households, 2013-2017

	Sheltered		Unsheltered		Maui Total
	#	%	#	%	#
2017	80	92%	7	8%	87
2016	66	66%	34	34%	100
2015	78	76%	25	24%	103
2014	87	87%	13	13%	100
2013	77	84%	15	16%	92

Kauai County Summary

Table 18: Kauai County Summary 2013-2017

	Sheltered		Unsheltered		Kauai Total
	#	%	#	%	#
2017	115	28%	297	72%	412
2016	91	21%	351	79%	442
2015	88	26%	251	74%	339
2014	78	21%	300	79%	378
2013	73	21%	273	79%	346

Table 18 and Figure 10 shows the five-year trend in sheltered, unsheltered, and total homelessness on Kauai. There was a 26% increase in the sheltered component, reflective of greater shelter capacity on the island. Kauai county also saw a decrease in unsheltered homeless.

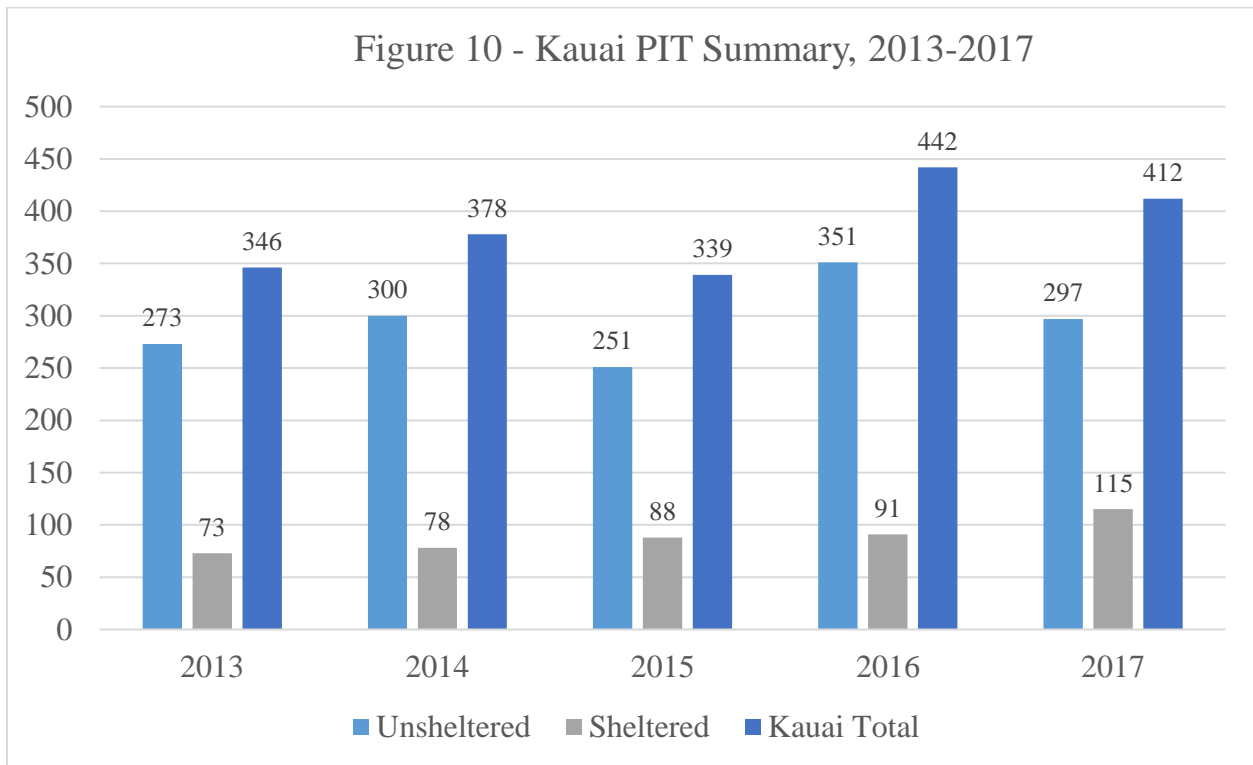
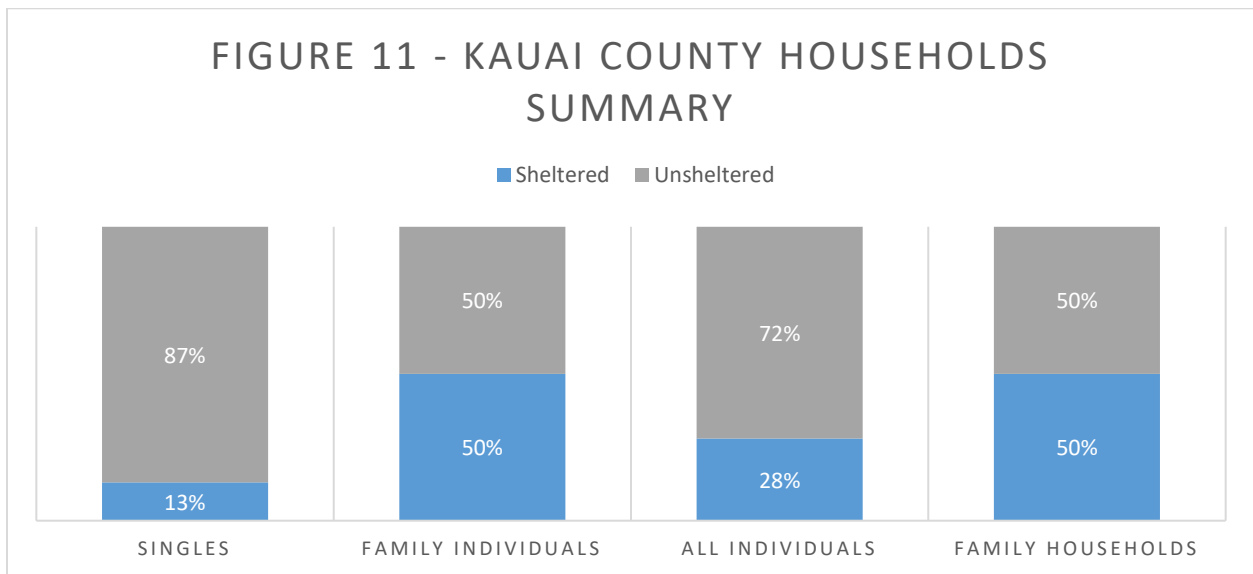


Table 19 presents various characteristics of the total homeless enumeration on Kauai county.

Table 19: 2016 Kauai County Households Summary

	Sheltered		Unsheltered		Kauai Total
	#	%	#	%	#
Singles	33	13%	216	87%	249
Family Individuals	82	50%	81	50%	163
All Individuals	115	28%	297	72%	412
Family Households	19	50%	19	50%	38

Figure 11 presents the data graphically



Tables 20 through 22 summarize the Kauai county results over the last five years.

Table 20: Summary of Kauai County Singles, 2013-2017

	Sheltered		Unsheltered		Kauai Total
	#	%	#	%	#
2017	33	13%	216	87%	249
2016	27	10%	246	90%	273
2015	28	12%	204	88%	232
2014	20	8%	240	92%	260
2013	25	11%	195	89%	220

Table 21: Summary of Kauai County Family Individuals, 2013-2017

	Sheltered		Unsheltered		Kauai Total
	#	%	#	%	#
2017	82	50%	81	50%	163
2016	64	38%	105	62%	169
2015	60	56%	47	44%	107
2014	58	49%	60	51%	118
2013	48	38%	78	62%	126

Table 22: Summary of Kauai County Family Households, 2013-2017

	Sheltered		Unsheltered		Kauai Total
	#	%	#	%	#
2017	19	50%	19	50%	38
2016	18	46%	21	54%	39
2015	17	59%	12	41%	29
2014	15	47%	17	53%	32
2013	14	42%	19	58%	33

Statewide Homeless Subpopulations Summary

In 2017 both Continuums were required to collect information on homeless subpopulations. These subpopulation data are outlined in Tables 23 through 30. The data collection presented in these tables follows HUD homeless specifications and guidance outlined in documentation relating to the 2017 PIT.

Neighbor Island Homeless Subpopulations:

Tables 23 to 26 outline the homeless subpopulation estimates for the neighbor islands. Table 23 details the number of chronically homeless in total. For the unsheltered data presented, 47% of all singles and 24% of families were chronically homeless. Historically, the singles rate has hovered very close to this estimate.

Table 23: Rural Counties – 2017 Chronically Homeless Subpopulations

	Sheltered		Unsheltered	Total
	Emergency	Safe Haven		
Chronically Homeless Individuals	27	n/a	524	551
Chronically Homeless Families	5	n/a	16	21
Persons in Chronically Homeless Families	25	n/a	65	90

Table 24 presents the homeless veteran data collected in 2017. As Table 25 shows, the total number of veterans dropped dramatically compared to 2016.

Table 24: Rural Counties – 2017 Homeless Veteran Populations

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Homeless Veterans	11	12	n/a	143	166
CH Veteran Individuals	2	n/a	n/a	69	71
Homeless Vet Families	0	3	n/a	5	8
CH Veteran Families	0	n/a	n/a	2	2
Persons in CH Vet Families	0	n/a	n/a	8	8

Table 25: Summary of Rural County Veterans, 2013-2017

	Sheltered		Unsheltered		Rural Total
	#	%	#	%	#
2017	23	14%	143	86%	166
2016	40	16%	217	84%	257
2015	35	16%	190	84%	225
2014	33	16%	175	84%	208
2013	27	17%	133	83%	160

Table 26 shows self-reported subpopulation data for the neighbor islands.

Table 26: Rural Counties - Other Homeless Subpopulations

	Sheltered		Unsheltered	Total
	ES	TH		
Adults with a Serious Mental Illness	46	52	476	574
Adults with a Substance Use Disorder	26	57	373	456
Adults with HIV/AIDS	2	0	24	26
Victims of Domestic Violence	31	14	n/a	45

Oahu Homeless Subpopulations:

Tables 27 to 30 outline the homeless subpopulation estimates for Oahu. For the unsheltered data presented, an estimated 43% of all singles and 46% of families were chronically homeless. Traditionally the singles rate has hovered very close to this estimate.

Table 27: Oahu – 2017 Chronically Homeless Subpopulations

	Sheltered		Unsheltered	Total
	Emergency	Safe Haven		
Chronically Homeless Individuals	125	12	900	1,037
Chronically Homeless Families	4	n/a	27	31
Persons in Chronically Homeless Families	18	n/a	104	122

Table 28 presents the homeless veteran data collected in 2017 on Oahu.

Table 28: Oahu - Homeless Veteran Populations

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Homeless Veterans	95	116	3	235	449
CH Vet Individuals	24	n/a	1	117	142
Homeless Vet Families	1	8	n/a	9	18
CH Veteran Families	0	n/a	n/a	5	5
Persons in CH Vet Families	0	n/a	n/a	19	19

Table 29 highlights the vet data from Oahu over the last five years. While the sheltered total fell by 10 veterans, the unsheltered count rose 24% compared to 2016.

Table 29: Summary of Oahu Veterans, 2013-2017

	Sheltered	Unsheltered	Oahu Total
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	#	%	#	%	#
2017	214	48%	235	52%	449
2016	224	54%	189	46%	413
2015	240	51%	227	49%	467
2014	214	56%	171	44%	385
2013	207	52%	191	48%	398

Table 30 shows client self-reported subpopulation data for Oahu in 2017.

Table 30: Oahu - Other Homeless Subpopulations

	Sheltered			Unsheltered	Total
	ES	TH	SH		
Adults with a Serious Mental Illness	220	145	25	698	1,088
Adults with a Substance Use Disorder	135	128	15	655	933
Adults with HIV/AIDS	6	18	0	27	51
Victims of Domestic Violence	45	49	0	n/a	94

Statewide Unsheltered Summary

The total number of unsheltered homeless individuals statewide was estimated to be 3,800. Tables 31 through 34 present 2017 data by cohort and region for each of the four counties. All percentages in the tables use the cohort total as the denominator. The four tables below can be used to assess rates of homelessness for the different household configuration types. The tables can also be used to supplement information provided in the tables above.

Table 31: Summary of Oahu Regional Unsheltered Homeless, 2017

Region	Singles		Family Individuals		All Individuals		Family Households	
	#	%	#	%	#	%	#	%
1: Downtown Honolulu	605	29%	34	15%	639	27%	10	17%
2: East Honolulu	298	14%	11	5%	309	13%	4	7%
3: Ewa	205	10%	26	12%	231	10%	5	8%
4: Kaneohe to Waimanalo	235	11%	18	8%	253	11%	5	8%
5: Wahiawa to North Shore	363	17%	22	10%	385	17%	7	12%
6: Upper Windward	122	6%	27	12%	149	6%	7	12%
7: Waianae Coast	271	13%	87	39%	358	15%	21	36%
TOTAL	2,099	100%	225	100%	2,324	100%	59	100%

Figure 12 displays the data in Table 31.

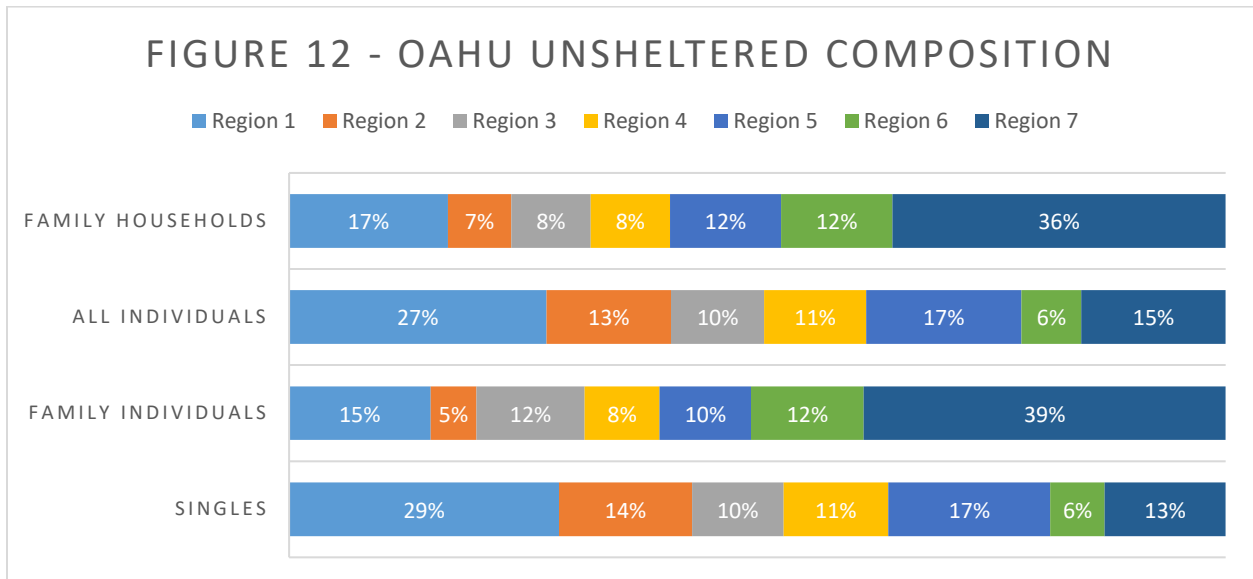


Table 32: Summary of Hawaii County Regional Unsheltered Homeless, 2017

Region	Singles		Family Individuals		All Individuals		Family Households	
	#	%	#	%	#	%	#	%
1: Kohala	3	1%	2	1%	5	1%	1	2%
2: Honokaa	16	3%	7	4%	23	3%	2	5%
3: Laupahoehoe	6	1%	0	0%	6	1%	0	0%
4: Hilo	154	32%	23	12%	177	26%	4	10%
5: Waiakea	35	7%	0	0%	35	5%	0	0%
6: Keaau	41	9%	31	16%	72	11%	8	19%
7: Paho	66	14%	21	11%	87	13%	4	10%
8: Kau	40	8%	96	49%	136	20%	20	48%
9: Konawaena	7	1%	0	0%	7	1%	0	0%
10: Kealahou	114	24%	16	8%	130	19%	3	7%
TOTAL	482	100%	196	100%	678	100%	42	100%

Table 33: Summary of Maui County Regional Unsheltered Homeless, 2017

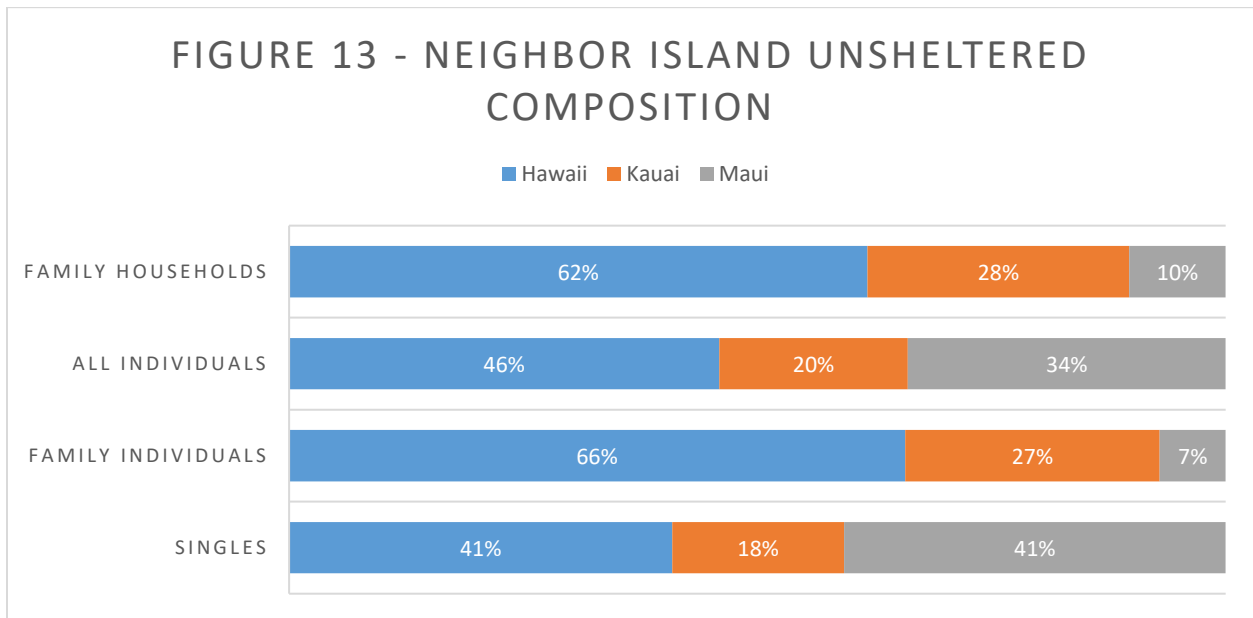
Region	Singles		Family Individuals		All Individuals		Family Households	
	#	%	#	%	#	%	#	%
1: Central Maui	211	44%	4	19%	215	43%	1	14%
2: Lower Waiehu	4	1%	0	0%	4	1%	0	0%
3: Up Country	48	10%	0	0%	48	10%	0	0%
4: Lahaina	89	19%	15	71%	104	21%	5	71%
5: Kihei	127	26%	2	10%	129	26%	1	14%
6: Hana	1	0%	0	0%	1	0%	0	0%
TOTAL	480	100%	21	100%	501	100%	7	100%

Table 34: Summary of Kauai County Regional Unsheltered Homeless, 2017

Region	Singles		Family Individuals		All Individuals		Family Households	
	#	%	#	%	#	%	#	%
1: West	36	17%	36	44%	72	24%	8	42%
2: South	9	4%	0	0%	9	3%	0	0%
3: South Central	83	38%	26	32%	109	37%	6	32%
4: East	54	25%	4	5%	58	20%	1	5%
5: North	34	16%	15	19%	49	16%	4	21%
TOTAL	216	100%	81	100%	297	100%	19	100%

Demographic characteristics for the unsheltered populations are detailed in appendices one and two. These tables present subpopulation information for unsheltered homeless individuals as well as summaries of youth and veteran homelessness. Youth and veteran homelessness characteristics are subsets of the data presented in Tables 1 to 3 of aforementioned appendices. The following links to prior PIT count reports for comparison: <http://www.hawaiihmis.org/publications/pit-counts/>.

Figure 13 presents the data from Tables 32 through 34 in aggregate.



Appendix 1: 2017 Oahu HUD HDX Tables

HUD HDX Table 1 - Oahu

HI-501 Homeless Populations

Households with at least one Adult & one Child

Persons in Households with at least one Adult and one Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Total # of households	115	284	59	458
Total # of Persons (Adults & Children)	429	1193	225	1,847
# of Persons (under age 18)	245	680	130	1,055
# of Persons (18-24)	29	89	14	132
# of Persons (over age 24)	155	424	81	660

Gender (adults and children)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Female	234	646	112	992
Male	195	547	113	855
Transgender	0	0	0	0
Don't identify as male, female or transgender	0	0	0	0

Ethnicity (adults and children)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Non-Hispanic/Non-Latino	411	1,005	197	1,613
Hispanic/Latino	18	188	28	234

Race (adults and children)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
White	20	49	7	76
Black or African-American	6	18	5	29
Asian	8	28	9	45
American Indian or Alaska Native	0	9	0	9
Native Hawaiian or Other Pacific Islander	302	683	137	1,122
Multiple Races	93	406	67	566

Chronically Homeless

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Total # of households	4	n/a	27	31

Total # of Persons	18	n/a	104	122
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HUD HDX Table 2 - Oahu

HI-501 Homeless Populations

Households with only Children

Persons in Households with only Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of households	1	0	0	23	24
Total # of children (< 18)	1	0	0	23	24

Gender

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	0	0	0	4	4
Male	1	0	0	19	20
Transgender	0	0	0	0	0
Don't identify as male, female, or transgender	0	0	0	0	0

Ethnicity

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	1	0	0	19	20
Hispanic/Latino	0	0	0	4	4

Race

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	0	0	0	4	4
Black or African-American	0	0	0	0	0
Asian	0	0	0	1	1
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	11	11
Multiple Races	1	0	0	7	8

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of persons	0	n/a	0	4	4

HUD HDX Table 3 - Oahu

HI-501 Homeless Populations

Households without Children

Persons in Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of households	600	347	25	2,003	2,975
Total # of Persons (Adults)	628	359	25	2,076	3,088
# of Persons (age 18-24)	39	17	0	143	199
# of Persons (over age 24)	589	342	25	1,933	2,889

Gender

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	199	122	10	672	1,003
Male	424	233	15	1,390	2,062
Transgender	5	4	0	10	19
Don't identify as male, female, or transgender	0	0	0	4	4

Ethnicity

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	567	310	24	1,759	2,660
Hispanic/Latino	61	49	1	317	428

Race

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	203	104	5	432	744
Black or African-American	42	40	3	70	155
Asian	86	57	5	325	473
American Indian or Alaska Native	5	3	0	33	41
Native Hawaiian or Other Pacific Islander	124	76	3	731	934
Multiple Races	168	79	9	485	741

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of persons	125	n/a	12	896	1,033

HUD HDX Table 4 - Oahu

HI-501 Homeless Subpopulations

Additional Homeless Subpopulations

Additional Homeless Subpopulations

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Adults with a Serious Mental Illness	220	145	25	698	1,088
Adults with a Substance Use Disorder	135	128	15	655	933
Adults with HIV/AIDS	6	18	0	27	51
Victims of Domestic Violence (optional)	45	49	0	0	94

HUD HDX Table 5 - Oahu

HI-501 Youth Populations

Unaccompanied Youth Households

Unaccompanied Youth Households

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of unaccompanied youth households	33	16	0	159	208
Total # of unaccompanied youth	34	16	0	160	210
# of unaccompanied children (under age 18)	1	0	0	23	24
# of unaccompanied young adults (ages 18 to24)	33	16	0	137	186

Gender (unaccompanied youth)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	13	8	0	65	86
Male	20	8	0	92	120
Transgender	1	0	0	2	3
Don't identify as male, female, or transgender	0	0	0	1	1

Ethnicity (unaccompanied youth)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	29	11	0	139	179
Hispanic/Latino	5	5	0	21	31

Race (unaccompanied youth)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	3	2	0	20	25
Black or African-American	2	1	0	7	10
Asian	4	1	0	13	18
American Indian or Alaska Native	1	0	0	0	1
Native Hawaiian or Other Pacific Islander	11	3	0	73	87
Multiple Races	13	9	0	47	69

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of persons	5	n/a	0	33	38

HUD HDX Table 6 - Oahu

HI-501 Youth Populations

Parenting Youth Households

Parenting Youth Households

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of parenting youth households	5	18	n/a	5	28
Total # of persons in parenting youth households	16	64	n/a	14	94
# of parenting youth (youth parents only)	8	32	n/a	8	48
# of parenting youth (under age 18)	0	0	n/a	0	0
# of parenting youth (18 to 24)	8	32	n/a	8	48
# of children with parenting youth (children under age 18 with parents under age 25)	8	32	n/a	6	46

Gender (youth parents only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	5	18	n/a	5	28
Male	3	14	n/a	3	20
Transgender	0	0	n/a	0	0
Don't identify as male, female, or transgender	0	0	n/a	0	0

Ethnicity (youth parents only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	6	28	n/a	6	40
Hispanic/Latino	2	4	n/a	2	8

Race (youth parents only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	1	3	n/a	1	5
Black or African-American	0	0	n/a	1	1
Asian	0	0	n/a	0	0

American Indian or Alaska Native	0	0	n/a	0	0
Native Hawaiian or Other Pacific Islander	6	17	n/a	5	28
Multiple Races	1	12	n/a	1	14

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of households	0	n/a	n/a	3	3
Total # of persons	0	n/a	n/a	8	8

HUD HDX Table 7 - Oahu

HI-501 Veteran Populations

Veteran Households with at least one Adult & one Child

Persons in Households with at least one Adult & one Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Total # of Households	1	8	9	18
Total # of Persons	6	40	31	77
Total # of Veterans	1	8	9	18

Gender (veterans only)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Female	1	3	2	6
Male	0	5	7	12
Transgender	0	0	0	0
Don't identify as male, female, or transgender	0	0	0	0

Ethnicity (veterans only)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Non-Hispanic/Non-Latino	1	8	7	16
Hispanic/Latino	0	0	2	2

Race (veterans only)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
White	0	1	1	2
Black or African-American	0	1	2	3
Asian	0	1	1	2
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	1	5	3	9
Multiple Races	0	0	2	2

Chronically Homeless

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Total # of households	0	n/a	5	5
Total # of Persons	0	n/a	19	19

HUD HDX Table 8 - Oahu

HI-501 Veteran Populations

Veteran Households without Children

Persons in Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of Households	94	108	3	226	431
Total # of Persons	99	109	3	236	447
Total # of Veterans	94	108	3	226	431

Gender (veterans only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	10	8	1	21	40
Male	84	99	2	204	389
Transgender	0	1	0	1	2
Don't identify as male, female, or transgender	0	0	0	0	0

Ethnicity (veterans only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	85	96	3	200	384
Hispanic/Latino	9	12	0	26	47

Race (veterans only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	38	44	1	63	146
Black or African-American	14	28	0	19	61
Asian	13	14	0	33	60
American Indian or Alaska Native	1	0	0	5	6
Native Hawaiian or Other Pacific Islander	9	7	0	68	84
Multiple Races	19	15	2	38	74

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of persons	24	n/a	1	117	142

Appendix 2: 2017 Neighbor Islands HUD HDX Tables

HUD HDX Table 1 – Neighbor Islands

HI-500 Homeless Populations

Households with at least one Adult & one Child

Persons in Households with at least one Adult and one Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Total # of households	44	96	68	208
Total # of Persons (Adults & Children)	166	374	298	838
# of Persons (under age 18)	109	216	169	494
# of Persons (18-24)	8	28	11	47
# of Persons (over age 24)	49	130	118	297

Gender (adults and children)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Female	104	216	160	480
Male	62	158	137	357
Transgender	0	0	1	1
Don't identify as male, female or transgender	0	0	0	0

Ethnicity (adults and children)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Non-Hispanic/Non-Latino	128	329	260	717
Hispanic/Latino	38	45	38	121

Race (adults and children)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
White	30	32	34	96
Black or African-American	8	8	5	21
Asian	11	13	18	42
American Indian or Alaska Native	1	0	16	17
Native Hawaiian or Other Pacific Islander	64	207	196	467
Multiple Races	52	114	29	195

Chronically Homeless

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Total # of households	5	n/a	16	21

Total # of Persons	25	n/a	65	90
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HUD HDX Table 2 - Neighbor Islands

HI-500 Homeless Populations

Households with only Children

Persons in Households with only Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of households	0	1	0	1	2
Total # of children (< 18)	0	1	0	1	2

Gender

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	0	0	0	0	0
Male	0	1	0	1	2
Transgender	0	0	0	0	0
Don't identify as male, female, or transgender	0	0	0	0	0

Ethnicity

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	0	0	0	1	1
Hispanic/Latino	0	1	0	0	1

Race

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	0	0	0	0	0
Black or African-American	0	0	0	0	0
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	1	0	1	2
Multiple Races	0	0	0	0	0

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of persons	0	n/a	0	0	0

HUD HDX Table 3 - Neighbor Islands

HI-500 Homeless Populations

Households without Children

Persons in Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of households	116	121	0	1,100	1,337
Total # of Persons (Adults)	117	127	0	1,177	1,421
# of Persons (age 18-24)	3	3	0	113	119
# of Persons (over age 24)	114	124	0	1,064	1,302

Gender

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	58	55	0	359	472
Male	59	71	0	815	945
Transgender	0	1	0	2	3
Don't identify as male, female, or transgender	0	0	0	1	1

Ethnicity

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	103	109	0	1,032	1,244
Hispanic/Latino	14	18	0	145	177

Race

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	57	52	0	565	674
Black or African-American	5	11	0	34	50
Asian	6	6	0	83	95
American Indian or Alaska Native	1	2	0	36	39
Native Hawaiian or Other Pacific Islander	20	28	0	317	365
Multiple Races	28	28	0	142	198

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of persons	27	n/a	0	524	551

HUD HDX Table 4 - Neighbor Islands

HI-500 Homeless Subpopulations

Additional Homeless Subpopulations

Additional Homeless Subpopulations

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Adults with a Serious Mental Illness	46	52	0	476	574
Adults with a Substance Use Disorder	26	57	0	373	456
Adults with HIV/AIDS	2	0	0	24	26
Victims of Domestic Violence (optional)	31	14	0	0	45

HUD HDX Table 5 - Neighbor Islands

HI-500 Youth Populations

Unaccompanied Youth Households

Unaccompanied Youth Households

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of unaccompanied youth households	3	3	0	100	106
Total # of unaccompanied youth	3	3	0	103	109
# of unaccompanied children (under age 18)	0	1	0	1	2
# of unaccompanied young adults (ages 18 to24)	3	2	0	102	107

Gender (unaccompanied youth)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	1	2	0	38	41
Male	2	1	0	64	67
Transgender	0	0	0	1	1
Don't identify as male, female, or transgender	0	0	0	0	0

Ethnicity (unaccompanied youth)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	2	3	0	89	94
Hispanic/Latino	1	0	0	14	15

Race (unaccompanied youth)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	1	0	0	51	52
Black or African-American	1	0	0	3	4
Asian	0	0	0	6	6
American Indian or Alaska Native	0	0	0	2	2
Native Hawaiian or Other Pacific Islander	0	3	0	26	29
Multiple Races	1	0	0	15	16

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of persons	0	n/a	0	28	28

HUD HDX Table 6 - Neighbor Islands

HI-500 Youth Populations

Parenting Youth Households

Parenting Youth Households

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of parenting youth households	3	9	n/a	2	14
Total # of persons in parenting youth households	9	27	n/a	9	45
# of parenting youth (youth parents only)	5	15	n/a	3	23
# of parenting youth (under age 18)	0	0	n/a	0	0
# of parenting youth (18 to 24)	5	15	n/a	3	23
# of children with parenting youth (children under age 18 with parents under age 25)	4	12	n/a	6	22

Gender (youth parents only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	3	9	n/a	2	14
Male	2	6	n/a	1	9
Transgender	0	0	n/a	0	0
Don't identify as male, female, or transgender	0	0	n/a	0	0

Ethnicity (youth parents only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	5	14	n/a	3	22
Hispanic/Latino	0	1	n/a	0	1

Race (youth parents only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	0	2	n/a	0	2
Black or African-American	0	0	n/a	0	0
Asian	1	1	n/a	0	2

American Indian or Alaska Native	0	0	n/a	0	0
Native Hawaiian or Other Pacific Islander	2	11	n/a	3	16
Multiple Races	2	1	n/a	0	3

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of households	0	n/a	n/a	0	0
Total # of persons	0	n/a	n/a	0	0

HUD HDX Table 7 - Neighbor Islands

HI-500 Veteran Populations

Veteran Households with at least one Adult & one Child

Persons in Households with at least one Adult & one Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Total # of Households	0	3	5	8
Total # of Persons	0	13	19	32
Total # of Veterans	0	3	5	8

Gender (veterans only)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Female	0	1	0	1
Male	0	2	5	7
Transgender	0	0	0	0
Don't identify as male, female, or transgender	0	0	0	0

Ethnicity (veterans only)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Non-Hispanic/Non-Latino	0	3	3	6
Hispanic/Latino	0	0	2	2

Race (veterans only)

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
White	0	0	2	2
Black or African-American	0	0	0	0
Asian	0	0	1	1
American Indian or Alaska Native	0	0	1	1
Native Hawaiian or Other Pacific Islander	0	2	1	3
Multiple Races	0	1	0	1

Chronically Homeless

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
Total # of households	0	n/a	2	2
Total # of Persons	0	n/a	8	8

HUD HDX Table 8 - Neighbor Islands

HI-500 Veteran Populations

Veteran Households without Children

Persons in Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of Households	11	9	0	138	158
Total # of Persons	11	9	0	149	169
Total # of Veterans	11	9	0	138	158

Gender (veterans only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Female	3	0	0	7	10
Male	8	9	0	131	148
Transgender	0	0	0	0	0
Don't identify as male, female, or transgender	0	0	0	0	0

Ethnicity (veterans only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Non-Hispanic/Non-Latino	10	6	0	126	142
Hispanic/Latino	1	3	0	12	16

Race (veterans only)

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
White	6	6	0	77	89
Black or African-American	1	1	0	5	7
Asian	0	0	0	10	10
American Indian or Alaska Native	0	0	0	3	3
Native Hawaiian or Other Pacific Islander	1	0	0	28	29
Multiple Races	3	2	0	15	20

Chronically Homeless

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
Total # of persons	2	n/a	0	69	71

Appendix 3: Unsheltered Oahu and Neighbor Island Survey Forms

The final versions of the Oahu and Neighbor Islands Unsheltered Survey forms can be found at the following link under the Survey Forms header:

<http://www.hawaiihmis.org/news/2017-pit-count/>

Appendix 4: 2017 Non-HMIS Sheltered PIT Survey

Brief Instructions for this Non-HMIS Survey Form

- The information in this document is intended for shelters *not* entering data into the HMIS for the sheltered PIT count night of Sunday, 1/22/17 (e.g. DV shelters). The below instructions should be read prior to filling out the tables.
- Please complete this form for the night of Sunday, January 22, 2017.
- For providers with more than one shelter, please use a separate form for each shelter.
- Email completed forms to carlos@cperaroconsulting.com. Questions may also be directed to this address.
- Tables 1, 2, and 3 of Section 1 (pp. 4-5) are mutually exclusive. Each person sleeping in your program on the night of the count should be counted in only one of the tables.
- Table 1 counts information on households with at least one adult and one child under age 18 (families).
- Table 2 counts information on single adults, adult couples with no children, and groups of adults.
- Table 3 counts information on persons under age 18; which can include children in one-child households, adolescent parents and their children, adolescent siblings, or other household configurations composed only of children.
- Table 4 is required by HUD and captures subpopulation information for the adults counted in Tables 1-3. Subpopulation data should be limited to adults.
- HUD requires that all veterans counted in Tables 1-3, be broken out in Section 2, Tables 5 and 6. The persons counted in these tables are subsets of the counts in Tables 1-3, follow the same rationale noted above, but are strictly for veteran households where at least one of the adults is a veteran.
- HUD requires that all youth counted in Tables 1-3, be broken out in Section 3, Tables 7 and 8. The persons counted in these tables are subsets of the counts in Tables 1-3, follow the same rationale noted above, but are strictly for youth households where all members of the household are less than 25 years of age. Parenting youth and unaccompanied youth definitions are presented below Tables 7 and 8 for reference.
- Regarding Chronically Homeless households. Key Chronic Homeless terms for the various tables are outlined in Appendix A. For households of more than one person, when one household member qualifies as chronically homeless, all members of that household should be counted as chronically homeless.
- Please fill out the next page for identification purposes.

Please fill out the below Shelter and Contact Information:

Organization Name:

Program Name:

Program Type (e.g. emergency, transitional):

Name of Person Completing Survey:

Email:

Phone #:

Section 1: Population & Subpopulation Requirements for All Households

	Table 1: Households with at Least One Adult and One Minor Child	TOTAL
1.	Total number of households	
2.	Total number of persons in those households	
	Number of children (under age 18)	
	Number of young adults (age 18-24)	
	Number of adults (over age 24)	
3.	Gender (adults and children)	
	Female	
	Male	
	Transgender	
	Don't identify as male, female, or transgender	
4.	Ethnicity (adults and children)	
	Non-Hispanic/Non-Latino	
	Hispanic/Latino	
5.	Race (adults and children) – <i>Please identify only one per person</i>	
	White	
	Black or African-American	
	Asian	
	American Indian or Alaska Native	
	Native Hawaiian or Other Pacific Islander	
	Multiple Races (at least two of the above races)	
6.	Chronically Homeless	
	Total number of households	
	Total number of persons in those households	

	Table 2: Adult Households without Minor Children	TOTAL
1.	Total number of households	
2.	Total number of persons in those households	
	Number of young adults (age 18-24)	
	Number of adults (over age 24)	
3.	Gender of adults	
	Female	
	Male	
	Transgender	
	Don't identify as male, female, or transgender	
4.	Ethnicity of adults	
	Non-Hispanic/Non-Latino	
	Hispanic/Latino	
5.	Race of adults – <i>Please identify only one per adult</i>	
	White	
	Black or African-American	
	Asian	
	American Indian or Alaska Native	
	Native Hawaiian or Other Pacific Islander	
	Multiple Races (at least two of the above races)	
6.	Chronically Homeless	
	Total number of households	
	Total number of persons in those households	

	Table 3: Households with only children (under age 18)	TOTAL
1.	Total number of households	
2.	Total number of children (under age 18)	
3.	Gender of children	
	Female	
	Male	
	Transgender	
	Don't identify as male, female, or transgender	
4.	Ethnicity of children	
	Non-Hispanic/Non-Latino	
	Hispanic/Latino	
5.	Race of children – <i>Please identify only one per child</i>	
	White	
	Black or African-American	
	Asian	
	American Indian or Alaska Native	
	Native Hawaiian or Other Pacific Islander	
	Multiple Races (at least two of the above races)	
6.	Chronically Homeless	
	Total number of households	
	Total number of persons in those households	

	Table 4: Subpopulation Data for the Adults in Tables 1-3	TOTAL
1.	Total number of adults with a Serious Mental Illness	
2.	Total number of adults with a Substance Use Disorder	
3.	Total number of adults with HIV/AIDS	
4.	Total number of adults that are Victims of Domestic Violence	

Section 2: Population Requirements for Veteran Households

Table 5: Veteran Households with at Least One Adult and One Minor Child		TOTAL
1.	Total number of households	
2.	Total number of persons in the above households	
3.	Total number of veterans	
4.	Gender (veterans only)	
	Female	
	Male	
	Transgender	
	Don't identify as male, female, or transgender	
5.	Ethnicity (veterans only)	
	Non-Hispanic/Non-Latino	
	Hispanic/Latino	
6.	Race (veterans only) – <i>Please identify only one per veteran</i>	
	White	
	Black or African-American	
	Asian	
	American Indian or Alaska Native	
	Native Hawaiian or Other Pacific Islander	
	Multiple Races (at least two of the above races)	
7.	Chronically Homeless	
	Total number of households	
	Total number of persons in those households	

Table 6: Veteran Households without Minor Children		TOTAL
1.	Total number of households	
2.	Total number of persons in the above households	
3.	Total number of veterans	
4.	Gender (veterans only)	
	Female	
	Male	
	Transgender	
	Don't identify as male, female, or transgender	
5.	Ethnicity (veterans only)	
	Non-Hispanic/Non-Latino	
	Hispanic/Latino	
6.	Race (veterans only) – <i>Please identify only one per veteran</i>	
	White	
	Black or African-American	
	Asian	
	American Indian or Alaska Native	
	Native Hawaiian or Other Pacific Islander	
	Multiple Races (at least two of the above races)	
7.	Chronically Homeless	
	Total number of households	
	Total number of persons in those households	

Section 3: Population Requirements for Youth Households (all household members < 25 years old)

	Table 7: Unaccompanied Youth Households	TOTAL
1.	Total number of unaccompanied youth households*	
2.	Total number of unaccompanied youth	
	Number of unaccompanied youth (under age 18)	
	Number of unaccompanied youth (age 18 to 24)	
3.	Gender (unaccompanied youth)	
	Female	
	Male	
	Transgender	
	Don't identify as male, female, or transgender	
4.	Ethnicity (unaccompanied youth)	
	Non-Hispanic/Non-Latino	
	Hispanic/Latino	
5.	Race (unaccompanied youth) – <i>Please identify only one per unaccompanied youth</i>	
	White	
	Black or African-American	
	Asian	
	American Indian or Alaska Native	
	Native Hawaiian or Other Pacific Islander	
	Multiple Races (at least two of the above races)	
6.	Chronically Homeless	
	Total number of households	
	Total number of persons in those households	

*Unaccompanied youth are persons under age 25 who are not accompanied by a parent or guardian and are not a parent presenting with or sleeping in the same place as his/her child(ren).

Unaccompanied youth are single youth, youth couples, and groups of youth presenting together as a household.

	Table 8: Parenting Youth Households	TOTAL
1.	Total number of parenting youth households**	
2.	Total number of persons in parenting youth households	
	Number of parenting youth (youth parents only)	
	Number of parenting youth (under age 18)	
	Number of parenting youth (age 18 to 24)	
	Number of children with parenting youth (children under 18 w/ parents under 25)	
3.	Gender (youth parents only)	
	Female	
	Male	
	Transgender	
	Don't identify as male, female, or transgender	
4.	Ethnicity (youth parents only)	
	Non-Hispanic/Non-Latino	
	Hispanic/Latino	
5.	Race (youth parents only) – <i>Please identify only one per youth parent</i>	
	White	
	Black or African-American	
	Asian	
	American Indian or Alaska Native	
	Native Hawaiian or Other Pacific Islander	
	Multiple Races (at least two of the above races)	
6.	Chronically Homeless	
	Total number of households	
	Total number of persons in those households	

**Parenting youth are youth who identify as the parent or legal guardian of one or more children who are present with or sleeping in the same place as that youth parent, where there is no person over age 24 in the household

Appendix A: Key Chronic Homeless Terms

These terms do not directly correspond to the program requirements of HUD funding streams and must only be used for the purposes of the PIT.

Chronically Homeless Person – A person who:

- A. Is homeless and lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and,
- B. Has been homeless and living or residing in a place not meant for human habitation, a safe haven, or in an emergency shelter continuously for at least 1 year or on at least four separate occasions in the last 3 years where the combined length of time homeless in those occasions is at least 12 months; and,
- C. Has a disability.

Disability – An individual with one or more of the following conditions:

- A. A physical, mental, or emotional impairment, including an impairment caused by alcohol or drug abuse, post-traumatic stress disorder, or brain injury that:
 - (1) Is expected to be long-continuing or of indefinite duration;
 - (2) Substantially impedes the individual's ability to live independently; and
 - (3) Could be improved by the provision of more suitable housing conditions.
- B. A developmental disability, as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (42 U.S.C. 15002); or
- C. HIV/AIDS

Chronically Homeless Family with Children– A family with children with at least one adult or minor head of household who is identified as CH. When one household member qualifies as CH, all members of that household should be counted as CH.

Appendix 5: 2017 PIT Count Overview

2017 Key PIT Dates:

- ***Sheltered date for the count is Sunday, January 22, 2017***. Individuals and families staying in a shelter on this night will be counted. All sheltered intakes for clients residing in ES, TH, or Safe Haven (SH) programs should be entered into the HMIS by Friday, February 10, 2017. All Non-HMIS summary surveys for providers not participating in the HMIS (e.g. DV shelters) should be completed for clients residing on the night of January 22, 2017 and submitted to carlos@cperaroconsulting.com by Tuesday, January 31, 2017. The non-HMIS survey will be available by Friday, January 13, 2017.
- ***Unsheltered dates for the 2017 count are Monday, January 22, 2017 to Friday January 26, 2017***. ONLY people who responded that they DID NOT stay indoors on Sunday, January 22, 2017 should be surveyed. If a person responds by stating that they were sheltered or stayed indoors on the night of the 24th, discontinue the survey and **do not enter** it into the PIT module of the HMIS. Ideally, surveying should be done at a variety of times including very early in the morning and late at night. Technically surveying can begin late Sunday night once shelters have closed, however, this is not recommended due to some of the danger it poses to staff or volunteers. Outreach staff may want to consider surveying late Sunday night and into early Monday morning if they are accustomed to this workflow. Service-based counts should also be utilized for surveying. Service-based locations can include soup kitchens, day shelters, libraries, and other community locations. All unsheltered surveys collected by PIT staff and volunteers during the date range above must be entered into the PIT module of the HMIS by **Friday, February 17, 2017**.
- ***Unsheltered PIT Kickoff is Monday, January 23rd*** for a concentrated outreach effort in each of the regions, which will continue until **Friday, January 27th**. Coordinators leading each of the regions (page 3 of this document) will be responsible for determining where and when to start each day. Lead coordinators should be contacted to determine starting times and locations during the unsheltered dates above. It is the hope that outreach staff and volunteers can be utilized as much as possible during the work-week.

Volunteers: Any assistance by students or volunteers during the week of the count is welcomed. ***All volunteers must register prior to the count with their affiliated organization for their particular region.*** Lead coordinators and contact information for Oahu Regions 1-7 have been established on page 3 of this document so that volunteers wishing to canvass particular regions or areas can reference as needed. Volunteers can be referred or reach out directly to lead coordinators to assist with the count; however, individual organizations are also encouraged to recruit volunteers to assist with their efforts. Regional lead coordinators and partnering organizations must make sure that all volunteers working in their areas are adequately trained, documented via the Volunteer Sign-Up Form, and have signed the 2017 PIT Contact and Confidentiality form. The training schedule for outreach personnel and volunteers is outlined below. Regional coordinators and individual organizations are urged to conduct volunteer trainings in addition to the below training schedule in the week leading up to the count.

Survey Instruments: The survey instruments for 2017 have been slightly modified to accommodate HUD's changes and to capture information that will be helpful to the CoC. A copy of the household (accompanied) and single (unaccompanied) surveys will be provided in the coming week. It is recommended that the survey form for single clients be printed on

white paper due to the fact that the vast majority of unsheltered clients will be unaccompanied; with the survey instrument for households printed on colored paper. The household form contains one survey page for the head of household and one survey form that should be used for all other adults within the household. Each adult in the household should complete their own survey. There is a slight caveat for youth households that will be covered during the trainings. The training dates below will review the survey instruments, canvassing procedures, and aspects of data quality in much further detail.

Survey Data Entry: Please ensure that proper channels are established so that all surveys completed by volunteers and agency staff are routed to regional lead coordinators responsible for the survey data entry. Before entering survey data, regional coordinators should follow data quality protocols established prior to the count. The trainings above and power points will outline key data quality fundamentals.

Surveys must be cleaned before being entered into the HMIS. Volunteers can assist with cleaning the data. However, it is imperative that only skilled HMIS staff are involved in HMIS data entry. Data quality is an extremely important aspect of the PIT. Steps for updating client records, and cleaning and entering survey data into the HMIS will be provided before the 2017 PIT Count takes place.

Appendix 6: 2017 Contact & Confidentiality Form

Contact Information and Confidentiality Form** 2017 HOMELESS POINT-IN-TIME COUNT (PIT)

Name: _____ Phone #: _____

Position: _____ Agency: _____

E-mail: _____

Emergency Name and Contact #: _____

Preferred Geographic Region: _____

2017 Point-In-Time Count Statement of Confidentiality MUST BE SIGNED BY ALL SURVEYORS

All agency/outreach staff and volunteers associated with the collection of homeless population data during the 2017 Unsheltered Point in Time Count are subject to certain confidentiality guidelines.

These guidelines apply to all data collected during the five-day period from January 23rd to January 27th and to any data that may subsequently be entered into the HMIS from this period. The State of Hawaii's HMIS contains an appreciable amount of client information that must be confidentially maintained. There are several guidelines that the State of Hawaii would like to address regarding the collection and entry of client data into the HMIS for agency staff or volunteers.

- All client information gathered during the PIT will be held strictly confidential.
- All completed surveys will be kept out of public view.
- Personal HMIS user identifications and passwords will be kept secure and will not be shared.
- Client information viewed from within the HMIS is to remain confidential, regardless of whether an employee's job is terminated or concludes for any reason.
- Falsifying information about any client is strictly prohibited.

Your signature below indicates your agreement to comply with this statement of confidentiality.

Agency, if Applicable: _____

Print Name: _____

Signature: _____ Date _____

**Please gather and send all completed forms to the lead coordinator for your region. The lead coordinator will be responsible for collecting all consent forms.

Appendix 7: PIT Agency Instructions

AGENCY INSTRUCTIONS

UNSHeltered HOMELESS SURVEYOR INSTRUCTIONS

JANUARY 23rd to 27th, 2017 - HOMELESS POINT-IN-TIME COUNT

- Unsheltered canvassing begins Monday, January 23rd and ends Friday, January 27th. The official night of the count is Sunday, January 22nd.
- Please survey all unsheltered individuals and households that are normally outreached as well as individuals that are randomly encountered during the PIT Count week.
- If you have staff and/or volunteers assisting in the Monday Kickoff or doing outreach during the week, please make sure that it is coordinated with the agency or person who is the lead coordinator for that area. Volunteers should be under the oversight of trained outreach personnel and trained prior to the canvassing week.
- Confirm that staff and volunteers helping with the surveying have filled out and signed the Contact and Confidentiality form. All of these forms should be collected and turned into your County lead.
- Ensure that proper channels are established so that all surveys completed by volunteers and agency staff are routed to the regional coordinators. Before entering survey data, regional coordinators should follow data quality protocols established prior to the count.
- Surveys must be cleaned before being entered into the HMIS. Volunteers can assist with cleaning the data. However, it is imperative that only skilled HMIS staff are involved in HMIS data entry. Data quality is an extremely important aspect of the PIT. Steps for updating client records, and cleaning and entering survey data into the HMIS will be provided before the 2017 PIT Count takes place.
- Ensure that staff/volunteers have been properly trained by personnel that has attended the PIT training and reviewed the surveyor instructions handout. Training materials will be delivered several weeks prior to the unsheltered canvassing.
- If you have any questions regarding the PIT, please contact your County lead coordinator:
 - **Maui:** Maude Cumming by email: Maude@flcmaui.org
 - **Kauai:** Stephanie Fernandes at (808)245-4077 or by email: sfernandes@keoinc.org
 - **Hawaii:** Brandee Menino at (808)933-6013 or by email: bmenino@hopeserviceshawaii.org
 - **Oahu:** Jen Stasch at jstasch@auw.org

Safety Tips for Surveyors

- Never survey alone – work in pairs and always stay within eyesight of others.
- Never survey in an isolated area.
- If there is an area that you do not feel comfortable surveying, do not survey and let the coordinator know that the area was not surveyed.
- It is recommended that surveyors wear white or brighter colors to be easily visible. Wear comfortable clothes and shoes. Limit the accessories worn, e.g. earrings, watches, chains, etc.
- Look for any suspicious or dangerous activities when arriving at a site and avoid these areas.
- Be observant of people around you and look up often while administering the survey.
- Stay out of enclosed or tight spaces.
- Do not pressure anyone to participate in the survey.
- In case of an emergency, immediately call or have another person call 911.

Appendix 8: Additional 2017 PIT Count Instructions

The below provides clarification on several of the survey fields for the 2017 PIT Count. Surveyors and volunteers should review the below before the week of the unsheltered count.

Single Survey Key Points

- Interviewer's name, Agency/Group, Site of Interview, and Date fields – These fields should all have 0% missing data rates. Coordinating agencies responsible for the collection of surveys should review survey forms daily to ensure that this information has been filled in correctly. Staff or volunteers responsible for data entry should ensure that these fields have been filled in on the hardcopy forms prior to entry into the PIT HMIS module
- Date field – As a data quality check, all dates should be in the range 1/23/17 to 1/27/17
- Site of Interview (**Actual Location**) - If this is an office location please denote as such Example: U.S.VETS (Office), FLC (Office), CAV (Office). This will allow distinction between interviews completed “on the streets” versus office settings.
- Clients indicating that they were sheltered on the night of 1/22/17 should not be surveyed. **If clients indicate that they were sheltered, STOP, and don't continue the survey.**
- Prior to entry into the PIT HMIS module, **survey records should be reviewed and checked against shelter census counts and sheltered locations to ensure that these records are not entered into the HMIS.** Each year there are hundreds of inaccurately entered surveys that are ultimately weeded out of the dataset. A quick review can save time.
- **First/Last Name fields (1) – VERY IMPORTANT TO COMPLETE. These fields are incredibly important to link PIT to HMIS data.** The rate of missing information can be improved as skilled outreach personnel interact with clients that they serve regularly. This is also why 1) volunteers should be paired with skilled outreach staff, 2) outreach staff are asked as much as possible to use the whole PIT week, and 3) volunteers should let outreach personnel know if clients refuse to be surveyed so that they are not missed.
Collection of first name and last initial is NOT a good substitute for collecting full last name and full first name. Example “John S.” – CANNOT be linked to HMIS records.
- When entering surveys into the PIT module of the HMIS after they have been cleaned, searching effectively per the guidance outlined on pp. 7-8 of Hawaii's Data Quality Plan (DQP) can increase the rate of clients with a Client ID existing in the HMIS. The ID acts as a bridge between datasets for more detailed analysis.
- Surveys should be cleaned prior to entry by volunteers or agency staff to ensure that duplicate surveys are weeded out. After identifying duplicates, one survey should be entered based on a collection of the information on the duplicate surveys.
- DOB field – If client refuses to answer, estimate based on perception – this is better than unknown/missing data. DQ missing/unknown rates should be very low ~ 0%
- Gender - If client refuses to answer, estimate based on perception – this is better than unknown/missing data. DQ missing/unknown rates should be very low ~ 0%

Household (HH) Survey Key Points

In addition to the above, the following will improve household data collection during the PIT Count week and the accuracy of the PIT reporting.

- Number of adults in HH field– This number should equal the number of hardcopy HoH and Other Adult surveys collected for the Household. Examples where the HH survey would be used include families, couples, and groups of adults. Data quality checks should ensure that these equate prior to entry into the PIT HMIS module.
- It is recommended that household forms are printed on colored paper for easy identification and so that HH surveys are not accidentally entered as singles.
- Number of children under 18 – this number should match the actual number of children accounted for during the survey and the number entered for this field should match the sum of the responses in each of the children’s demographic fields.

NOTE: Only children staying unsheltered the night of the count should be counted. If children were sheltered on the night of 1/22/17 – these children should not be counted.

- Children’s demographic information on HH survey form –the total number of children when summed for each should equal the total number of children reported.

Specific Issues from Last Year to Eliminate or Minimize in 2017

- 1) Sheltered individuals inputted as unsheltered persons.
- 2) Unsheltered Persons active in HMIS programs. In the weeks leading up to the count, programs should review their open cases in the HMIS and exit if necessary. Active listings as of the PIT date can be used as checklists to improve the accuracy of the count.
- 3) Shelter programs (ES/TH) should ensure all exits and intakes are entered so that clients on internal census counts are also active in the HMIS.

Analysis of Oahu and Rural Counties PIT 2016 Names Collection Rates

Table 1: Prevalence of Full Name Collection in the 2016 Oahu PIT Count

Region	Total Adults	# with Full Names	Missing Names	% with Full Names
1 - Downtown Honolulu	576	502	74	87%
2 - East Honolulu/Waikiki	427	337	90	79%
3 - Ewa	170	149	21	88%
4 - Kaneohe to Waimanalo	176	153	23	87%
5 - Wahiawa to North Shore	206	193	13	94%
6 - Upper Windward	57	46	11	81%
7 - Waianae	386	383	3	99%
Unknown	7	5	2	71%
Total	2,005	1,768	237	88%

GOAL for Oahu 2017 PIT: 95%

Table 2: Prevalence of Full Name Collection in the 2016 Rural Counties PIT Count

Island	Total Adults	# with Full Names	Missing Names	% with Full Names
Maui	583	546	37	97%
Kauai	285	276	9	97%
Hawaii	863	840	23	97%
Total	1,731	1,662	69	96%

GOAL for Rural Counties 2017 PIT: 98%

Appendix 9: PIC and BTG Preparation for the 2017 PIT Count

Background:

Analysis of recent PIT count data revealed discrepancies between individuals active in the unsheltered HMIS and actual canvassing efforts. PIC and BTG are asking outreach programs to utilize the steps in this document to help prepare for the 2017 count to produce the most accurate count possible. Recently the HMIS showed the following counts of clients active in Outreach Programs.

Program	CoC	Active Count	# Veterans
FLC Homeless Outreach Program	HI-500	459	43
HNP- Hale Na'au Pono AMHD Street Outreach	HI-501	46	4
HOPE - Homeless Outreach Program	HI-500	837	56
HOPE - PATH Street Outreach Program	HI-501	96	10
IHS-AMHD Street Outreach Program	HI-501	107	14
IHS-Urban Honolulu Homeless Outreach	HI-501	395	40
IHS-Waikiki Homeless Outreach	HI-501	185	20
KEO - Homeless Outreach Program	HI-500	454	33
KPHC - DHS Homeless Outreach	HI-501	1,108	32
KPHC - PATH Street Outreach	HI-501	934	21
KWO - Homeless Outreach/Drop-In	HI-501	622	18
SARMY- Maui Homeless Outreach	HI-500	997	85
USVETS - Islandwide Homeless Outreach	HI-501	18	18
WCCHC - Homeless Outreach	HI-501	873	46
WHC - Homeless Outreach	HI-501	984	81
BOS Continuum Total	HI-500	2,747	217
Oahu Continuum Total	HI-501	5,368	304
TOTAL		8,115	521

To reduce the disparity between the number of active unsheltered persons in the HMIS and the number canvassed in the PIT count, all non-active clients should be exited leading up to and during the PIT count – if they are not found during the canvassing effort.

Using the Active Outreach lists

A key strategy to reduce this problem is for ***Outreach agencies to use their HMIS active lists as the basis for clients they should be finding and enumerating during the canvassing period.***

The steps below will help in this preparation. For the PIT count to improve, outreach agencies must set higher standards for the whereabouts of the clients that they are serving as indicated by being active in their HMIS records.

One problem that has been identified in the past few years are people who have been served by drop-in centers who are entered into the HMIS and verified as homeless during the week of the count – but NOT enumerated as part of the PIT count effort. Agency staff serving persons requesting these types of services during the PIT week should complete survey forms on all persons identifying as homeless.

Key Preparation Steps:

1. Outreach agencies should first **print out their active client lists** from the HMIS. Use the “Household Listing” report under the “Reporting” menu to extract a list of active clients. Select the outreach program and enter the same date for the start and end date parameters. Export the output to Excel so you can have a printable list to review.
2. The report produced above should be used to begin “cleaning” your HMIS active listing **prior** to the upcoming PIT count. If a client is not being actively served and staff do not know their unsheltered location, the client should be exited.
3. It is recommended to edit or close out client records for the following reasons:
 - a) **No encounter within 3 months.** Exit information should be as accurate as possible, but lack thereof should not prevent closeout. Please use the date of the last encounter as the exit date if exit information is unknown.
 - b) **Currently housed.** Some outreach agencies engage housed or at-risk individuals. If clients are still receiving services and are permanently housed, these clients should be entered into a separate SSO HMIS program for your agency that is not assumed to be unsheltered (i.e. street Outreach). These clients can be closed out and a list of the name and a copy of the last intake can be set aside for re-entry into a non-street outreach program at a later point for clients that are still receiving services. If you need help or guidance with any of the above, please contact carlos@cperaroconsulting.com and he can assist you. **Clients that are housed should not be active in Homeless Outreach programs.**
 - c) **Reducing Aliases.** Efforts should be made to update aliases in the system with actual name information, then the above procedures should be followed to improve data quality.

Next Steps – General Overview of the 2017 effort.

1. The revised listing as of 1/22/2017 will be considered your agencies ACTIVE list of unsheltered homeless persons for the 2017 count.
2. Canvassing efforts during January and leading up to the count will focus on finding ALL THE PEOPLE ON YOUR ACTIVE HMIS OUTREACH LIST and documenting their current homeless status and location of unsheltered encampment. This should aid in effectively targeting unsheltered homeless. These efforts can also include prefilling the PIT survey instruments for clients that agencies know will be unsheltered and have a high probability of residing in known locations during the count. These clients should still be corroborated during the week of the count; however, prefilling can save time.

Thank you for your participation in the upcoming Oahu and Rural Counties PIT Count.

Marc Gannon, PIC Chair & Brandee Menino, BTG Chair